

**Scottish Patient Safety Programme for Mental Health**  
**Learning Session 1**  
**23<sup>rd</sup> & 24<sup>th</sup> August 2012, Stirling Management Centre**

**Day 1 – 23<sup>rd</sup> August 2012**

09:30 – 10:00	Arrival – Registration, Tea and Coffee		Main Reception Area & Silver Glen
	Chair: <b>Brian Robson</b> Executive Clinical Director, Healthcare Improvement Scotland		
10.00 – 10.20	A Client's Journey	<b>Joanna Kerr</b>	Blair Atholl Room
	Welcome and Opening of Scottish Patient Safety Programme for Mental Health (SPSP-MH) Learning Session 1	<b>Michael Matheson MSP</b> Minister for Public Health, Scottish Government	
10.20 – 11.00	Introduction to SPSP-MH	<b>Geoff Huggins</b> Head of Mental Health, Scottish Government	
11.00 – 12.30	Introduction to Improvement Science	<b>Jason Leitch</b> National Clinical Lead for Quality, Scottish Government	
12.30 – 13.30	Lunch		Abbey Craig Restaurant
	Opportunity to View Story Board Displays		Silver Glen Room
12.30 – 13.30	Clinical Leads Lunchtime Session		Callander Dollar Room
12.30 – 13.30	Programme Managers Lunchtime Session		Erskine Fintry Room

13.30 – 15.45	SPSP-MH Workstream Breakout Sessions:		
	<ul style="list-style-type: none"> <li>Risk Assessment &amp; Safety Planning</li> </ul>	<b>Rhona Morrison</b> Paula Riley Andy Crawford	Blair Atholl Room
	<ul style="list-style-type: none"> <li>Communication at Transition</li> </ul>	<b>Ian Clarke</b> Linda McKechnie Annette Henderson	Lomond Room
	<ul style="list-style-type: none"> <li>Restraint, Seclusion and Emergency Sedation</li> </ul>	<b>David Hall</b> Diane Campbell Fiona Gibson	Mull Room
	<ul style="list-style-type: none"> <li>Safer Medicines Management</li> </ul>	<b>Irene Sharkie</b> Johannes Leuvenink Wendy Sayan	Allanwater Room
15:45 – 16:00	Transition to Plenary		
	Chair: <b>Ros Gray</b> Head of Safety, Healthcare Improvement Scotland		
16:00 – 17:15	Leadership and Culture	<b>Andy Longmate</b> National Patient Safety Lead, Scottish Government and <b>David Hall</b> SPSP-MH Clinical Lead, Healthcare Improvement Scotland & Consultant Psychiatrist, NHS Dumfries & Galloway	Blair Atholl Room
17:15 – 17:30	Opportunity for Questions and Reflection		
<b>17:30</b>	<b>Adjourn</b>		

<b>19:30</b>	<b>SPSP-MH Networking Dinner</b>	<b>Abbey Craig Restaurant</b>
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**Day 2 – 24<sup>th</sup> August 2012**

<b>09:00 – 09:30</b>	<b>Arrival – Registration, Tea and Coffee</b>		<b>Silver Glen Room</b>
	Chair: <b>Denise Coia</b> Chairman, Healthcare Improvement Scotland		
09:30 – 10.00	Welcome and Opening of Day 2 of the Scottish Patient Safety Programme for Mental Health (SPSP-MH) Learning Session 1  A Carers View	<b>Denise Coia</b> Chairman, Healthcare Improvement Scotland  <b>Carolyn Little</b>	Blair Atholl Room
10.00 – 11.00	Human Factors	<b>Nikki Maran</b> Associate Medical Director for Patient Safety, NHS Lothian	
<b>11:00 – 11.30</b>	<b>Tea and Coffee Break</b> <b>Opportunity to View Story Board Displays</b>		<b>Silver Glen Room</b>
11:30 – 12:30	Human Factors (Continued)	<b>Nikki Maran</b> Associate Medical Director for Patient Safety, NHS Lothian	Blair Atholl Room
<b>12:30 – 13:30</b>	Lunch  Opportunity to View Story Board Displays		<b>Abbey Craig Restaurant</b>  <b>Silver Glen Room</b>
<b>13.15</b>	Storyboard Final Judging		<b>Silver Glen Room</b>

13:30 – 14:15	NHS Board Planning Session	<b>Ros Gray</b> Head of Safety, Healthcare Improvement Scotland	Blair Atholl Room
14:15 – 14:35	Opportunity for Questions and Reflection	<b>David Hall, Geoff Huggins, Ruth Glassborow, Ros Gray</b>	
14:35 – 15:00	Storyboard Winners Presentation Closing Thoughts	<b>Derek Feeley</b> Director-General Health and Social Care and Chief Executive, NHSScotland	
<b>15:00</b>	<b>Adjourn</b>		