

Breakout Information

Title:	SPSP National Learning Event: Creating the Conditions for Safe Care
Date:	Wednesday 20 September 2023
Time:	10:00 – 16:00
Venue:	Golden Jubilee Conference Hotel, Glasgow & virtual attendance via Webex

12:00 – 13:00 – Breakout Session 1 Options: SPSP Essentials of Safe Care (EoS)

Title: Developing a Sprint Approach to Safety Improvements

Hybrid
(In person
and virtual)

Safe clinical and care processes are a pillar of the Essentials of Safe care, and can impact on access. This session will explore a way of improving access which has been designed and tested by HIS. This work combines Demand, Capacity, Activity and Queue (DCAQ), Sprint and quality improvement (QI) tools to respond to the needs and current context of the system. Experiences and impact of delivering this programme will be shared and participants will be given the opportunity to discuss how this approach can be adapted for use in other contexts.

Of interest to: This session will be of particular interest to quality improvement colleagues.

[Webex Link for Virtual Delegates](#)

Title: SPSP Essentials of Safe Care: Using PDSA Cycles to Drive Improvements

Hybrid
(In person
and virtual)

This session will provide an overview of the Model for Improvement, explore how the application of Plan-Do-Study-Act (PDSA) cycles gathers learning and supports sustainable change, and will provide a practical opportunity to explore quality improvement methods using the SPSP Essentials of Safe Care.

Of interest to: This session will be of particular interest to people seeking an introduction to the practical application of quality improvement methods when implementing the SPSP Essentials of Safe Care.

[Webex Link for Virtual Delegates](#)

Title: Measuring What Really Matters: Developing Person-Centred Measures for Excellence in Care

Hybrid
(In person
and virtual)

Person centredness is one of the 4 pillars of the SPSP Essentials of Safe Care. In this interactive session, the Excellence in Care (EiC) team will share an exciting new draft of the person-centred measurement framework being developed for the programme. The framework aims to support teams with useful and meaningful information to evaluate quality and make person-centred improvements to care and support. Participants will; hear about evidence which describes the links between person-centredness and safety, have the opportunity to review and reflect on the draft framework and contribute to its ongoing development, hear about a practical example from within a board and think about steps to apply in their own practice.

Of interest to: The session is open for all with an interest in person-centred care.

[Webex Link for Virtual Delegates](#)

Title: Understanding the System Considering the Archetypes of Work

In person

This session explores complexity and human factors, with an opportunity to hear about human factors informed initiatives in action, from a board and national perspective. There will also be space to reflect on and discuss the archetypes of work and consider different examples.

Of interest to: The session is suitable for all involved or interested in human factors and complexity.

14:00 – 15:30 – Breakout Session 2 Options: SPSP Programmes

Title: SPSP Acute Adult: Let's talk Delirium: a proactive approach to Delirium and managing stress and distress

Hybrid
(In person
and virtual)

This session will explore the signs, symptoms and treatments of delirium and its impact on the risk of falls, and share learning about managing stress and distress in patients with delirium and dementia.

Of interest to: The session will be of interest to people involved or interested in falls improvement work and will offer an opportunity to network with colleagues across health and social care around falls improvement work.

[Webex Link for Virtual Delegates](#)

Title: SPSP Primary Care: Achieving Diagnostic Excellence in Primary Care

Hybrid
(In person
and virtual)

The session will start with a brief overview of current understanding of diagnostic error in medicine and its cognitive and systems-related contributing factors, approaches to understand its complexity, and methods to identify diagnostic errors in clinical practice. The session will then explore solutions, including how clinicians can learn from diagnostic errors and what potential interventions can be used to achieve diagnostic excellence. There will then be an opportunity for attendees to explore current issues and challenges in primary care and how a quality improvement (QI) approach can support the delivery of key safety priorities in Scotland.

Of interest to: This session will be of particular interest to delegates involved or interested in primary care, including clinical, leadership, QI and policy roles.

[Webex Link for Virtual Delegates](#)

Title: SPSP Mental Health: Beyond the SPSP Mental Health Collaborative

In person

The SPSP Mental Health (SPSPMH) team will share the learning from the SPSPMH Collaborative with input from clinical colleagues from NHS Dumfries and Galloway, and share plans for the future shape of delivery for SPSPMH.

Of interest to: The session will be of particular interest to people working in Mental Health inpatients and those with responsibility for quality improvement, professional development and service management.

13:30 – 16:00 – SPSP Paediatric Learning Session

In person

This session focuses on the launch of the refreshed SPSP Paediatric Collaborative, with opportunities to explore key concepts in quality improvement, hear about QI work already undertaken in NHS boards and plan the next steps for your board's SPSP Paediatric Collaborative team.

Of interest to: This learning session is aimed at colleagues involved with the SPSP Paediatric Programme or part of their board's SPSP Paediatric Collaborative team.

For more information, please email SPSP Team: his.pspcontact@nhs.scot