

# Virtual Delegate Agenda

Title: SPSP National Learning Event: Creating the Conditions for Safe Care  
 Date: Wednesday 20 September 2023  
 Time: 10:00 – 16:00  
 Venue: Virtual attendance via Webex

## Aims of the session:

Explore the organisational and system wide conditions that support the safe delivery of care.

Learn how the SPSP Essentials of Safe Care can support improvements in safety.

Provide a forum for leaders and teams working across all SPSP programmes and Excellence in Care to come together to share and learn.

Time	Topic	Lead
<b><u><a href="#">Webex Link for Morning Plenary Session</a></u></b>		
10:00	<b>Chair's Welcome</b>	<b>Professor Jann Gardner</b> , Chief Executive, NHS Lanarkshire
10:10	<b>Ministerial Address</b>	<b>MSP Jenni Minto</b> , Minister for Public Health and Women's Health
10:25	<b>Scottish Patient Safety Programme</b>	<b>Joanne Matthews</b> , Associate Director of Improvement & Safety, Healthcare Improvement Scotland
10:40	<b>Creating the Conditions for Safe Care</b>	<b>Penny Pereira</b> , Q Managing Director, The Health Foundation & <b>Dominique Bird</b> , Deputy & Head of Quality Improvement, Improvement Cymru
11:20	<b>Plenary Keynote Questions &amp; Answers</b>	<b>Penny Pereira &amp; Dominique Bird</b> , chaired by <b>Professor Jann Gardner</b>
11:30	<b>Chair's Summary</b>	<b>Professor Jann Gardner</b> , Chief Executive, NHS Lanarkshire
11:35	<b><i>Coffee Break &amp; Transition to Breakout Session 1</i></b>	
12:00	<b>Breakout Session 1 – Essentials of Safe Care</b>	
	<ul style="list-style-type: none"> <li>Developing a Sprint Approach to Safety Improvements (Hybrid)</li> <li><b><a href="#">[Webex Joining Link – Click Here]</a></b></li> </ul>	
	<ul style="list-style-type: none"> <li>Measuring What Really Matters: Developing Person-Centred Measures for Excellence in Care (Hybrid)</li> <li><b><a href="#">[Webex Joining Link – Click Here]</a></b></li> </ul>	
	<ul style="list-style-type: none"> <li>SPSP Essentials of Safe Care: Using PDSA Cycles to Drive Improvement (Hybrid)</li> <li><b><a href="#">[Webex Joining Link – Click Here]</a></b></li> </ul>	
13:00	<b><i>Lunch, Networking &amp; Transition to Breakout Session 2*</i></b>	

Time	Topic	Lead
14:00	<b>Breakout Session 2 – SPSP Programmes</b>	
	<ul style="list-style-type: none"> <li>• SPSP Primary Care: Achieving Diagnostic Excellence in Primary Care (Hybrid)</li> <li>• <a href="#">[Webex Joining Link – Click Here]</a></li> </ul>	
	<ul style="list-style-type: none"> <li>• SPSP Acute Adult: Let’s Talk Delirium: A Proactive Approach to Delirium and Managing Stress and Distress (Hybrid)</li> <li>• <a href="#">[Webex Joining Link – Click Here]</a></li> </ul>	
15:30	<i>Transition to Main Plenary Room</i>	
	<b><u><a href="#">Webex Link for Afternoon Plenary Session</a></u></b>	
15:35	<b>Chair’s Welcome &amp; Reflections</b>	<b>Simon Watson</b> , Medical Director, Director of Safety Healthcare Improvement Scotland
15:40	<b>Safety... a HIS Perspective</b>	<b>Simon Watson</b> , Medical Director, Director of Safety Healthcare Improvement Scotland
15:55	<b>Closing Remarks &amp; Networking</b>	<b>Simon Watson</b> , Medical Director, Director of Safety, Healthcare Improvement Scotland
16:00	<b>Event Close</b>	