



Event Agenda

Title: Q Collaboration Event, Glasgow

Date: Thursday 23 November 2023

Time: 10:30 for 11:00 – 15:00 hours

Venue: 200 St Vincent St, Glasgow

Aims of the Event:

- A forum for Q members to connect, share and learn
- Opportunity to learn how Scotland is applying a quality management approach to address one of Q's Strategic Themes: *Reducing waiting times*
- Open Space to explore common challenges and share learning, insights and ideas to create innovative, new solutions.

Item	Title	Lead	Duration
1	Networking Interactive area to share ideas and opportunities to network	Hilda Campbell COPE Scotland	10:30 30 mins
2	Welcome/introductions/housekeeping	Michael Canavan Healthcare Improvement Scotland	11:00 5 mins
3	Opening remarks	Penny Pereira The Health Foundation	11:05 15 mins
4	Reducing Waiting Times Sharing experience from across Scotland on using quality improvement methodology to improve access to care and reduce waiting times	Thomas Monaghan Healthcare Improvement Scotland Colette Dryden NHS Greater Glasgow & Clyde	11:20 30 mins
5	Panel Q&A	Thomas Monaghan Healthcare Improvement Scotland Julia Mackel NHS Education for Scotland Colette Dryden NHS Greater Glasgow & Clyde Derek Laidler NHS Highland	11:50 15 mins
6	Troika Consulting	Angela Rowe Healthcare Improvement Scotland	12:05 30 mins
Lunch Break and Networking Opportunity 2			12:35 45 mins
7	Open Space	Tarnia Mason The Health Foundation Angela Rowe Healthcare Improvement Scotland	13:20 85 mins
8	Event housekeeping	Angela Rowe Healthcare Improvement Scotland	14:45 5 mins
9	Review of event and summing up	Jo Matthews Healthcare Improvement Scotland	14:50 10 mins
Event Close			15:00