

Session Aims

- Update upcoming HIS work relating to the CTAC Network
- Review the CTAC mapping tool
- Share learning from what happened in your CTAC series during 2023
- Discuss priorities for the network for 2024



Spotlight Session 1: CTAC Mapping Tool

An overview of the mapping tool was demonstrated. Network members were invited to discuss:

- how they could use the tool locally
- ways they will interact to develop understanding and share learning, and
- how improvement ideas from discussions can be captured

Some ideas discussed in the breakout rooms:

- Finding other services who are offering things we're being asked to start delivering.
- Visits to other boards.
- Library of current improvement projects/improvement ideas for the network.

Spotlight Session 2: Sharing Learning

We asked members, **What was your key learning/lightbulb moment in 2023?**

- Staff picked up a DVT while patient was in for something else. That holistic care isn't lost in this model of care.
- A patient who had been having leg ulcer treatments was moved to treatment room and has now been discharged.
- Work done to implement CDM across the service is working well.
- Higher management are getting positive patient feedback letters about how well we're delivering.



Spotlight Session 3: Priorities for 2024

This session invited attendees to reflect on network activities to date and share feedback on what we should start, stop and continue within the network sessions to support their needs. As well as identify what areas the network should focus on, to help planning sessions for the coming year.

Start:

- Face to face sessions/celebration event
- Showcasing improvement work in boards
- Consider representation of GPs, PNs, CQLs, staff working with patients
- Groups outwith sessions, sub-groups, local groups

Continue:

- Network sessions
- Using breakout rooms to support discussion
- Sharing: ideas, learning, information, resources
- Using MS Teams Channel

Focus:

- Standardisation: data tools, resources, protocols
- Promoting use of CTAC services
- Sharing IT solutions



Coming up



The **next network session date will be confirmed shortly**. A diary invite will be shared in due course.

Attendance

62 network members attended the session, representing 13 boards and a variety of strategic and operational roles.

Session feedback

“Open discussions with colleagues from other health boards, talking about real practical details of how they are setting up and running their CTAC services.”

“Great to connect. Breakout sessions are really helpful and good ideas for network moving forward.”

“Christopher's presentation of the mapping data was very interesting and thought provoking.”

Next steps for network members



- Share your feedback on the mapping tool in the Teams channel
- Use the mapping tool locally and interact with other network members
- Think about what improvement work in your area you could share with network