

Webinar summary

Thank you to all who joined Healthcare Improvement Scotland's frailty learning system webinar on Tuesday 20 August 2024 on developing hospital front door frailty services. The webinar was attended by 387 people.

The webinar was chaired by Dr Lara Mitchell, National Clinical Lead for Acute Care (Frailty), Healthcare Improvement Scotland.

The guest speakers were:

- Dr Elinor Burn, Geriatric Medicine Registrar, Leicester Royal Infirmary.
- Dr Laura Duffy, Consultant Geriatrician, and Erin Walker, Advanced Practice Physiotherapist in Frailty, Glasgow Royal Infirmary, NHS Greater Glasgow and Clyde.
- Hazel Gilmour, Frailty NMAHP Consultant, and Dr Helen McKee, Frailty Associate Medical Director, NHS Lanarkshire and North Lanarkshire Health and Social Care Partnership.

Dr Elinor Burn shared her experience in developing the British Geriatric Society's (BGS) [advice on establishing front door frailty services](#), which she authored in the autumn of 2023. She discussed current approaches to frailty identification, screening and initiation of Comprehensive Geriatric Assessment (CGA) in NHS England. Elinor highlighted the five key principles for developing hospital front door frailty services.

This was followed by Dr Laura Duffy and Erin Walker who outlined Glasgow Royal Infirmary's progress in using a standardised electronic approach to frailty identification, establishing dedicated frailty assessment beds and introducing CGA huddles. Early data indicates this has contributed to a reduction in length of stay and readmissions for those identified as living with frailty.

Finally, Hazel Gilmour provided an overview of NHS Lanarkshire and North Lanarkshire's whole system approach to improving hospital front door frailty services. The approach highlights the importance of multi-disciplinary teamwork and the leadership and culture needed to support these service improvements. The Lanarkshire team have a frailty strategy and a frailty network to deliver this.

The presentations were followed by a question-and-answer session. Dr Helen McKee joined the panel. Questions were put to the speakers directly which can be heard in the recording link below. These and any questions unanswered on the day can be found on our [webpages](#), alongside the full recording and slides.