

NHS GGC Falls Reduction Storyboard

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Creating Conditions

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- 10 Test sites participating across all 4 Acute Sectors
- Set up Acute Falls Improvement group to drive forward improvement which bi-monthly
- Improvement work on data quality



Developing Aims

Aim

To reduce falls and unavoidable falls with harm by 10% by Sep 2023



Testing Changes

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Following benchmarking exercise, the following change ideas were identified



Staff Education

- Inclusion of Active Wards principles into link worker training and new CAS standards
- Running of Senior Staff and HCSW development days
- Focus on all wards producing a Falls Information board
- Formation of new MDT Clinical Inpatient Falls Guidelines and New board Falls Strategy

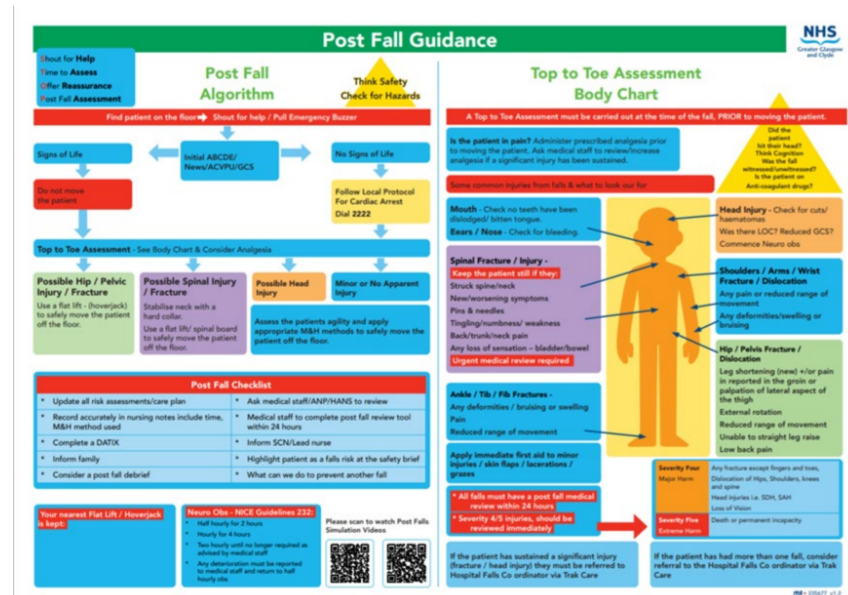


Patient/Family information

- Coproduced new falls information leaflet with feedback from staff and patients/family members

Post fall Resources

- Debrief tool - Coproduced with clinical staff and linked to staff welfare resources
- Post Falls checklist sticker
- Post Falls guidance poster with embedded simulation videos



- Use of Yellow Visual Cuing Kits

- Stay in the Bay ” – improving cohort nursing and encouraging meaningful activity

Next Steps

- Continue with Acute Improvement Group
- Focus on reducing Rate of Falls with Harm – working on investigation processes and sharing of learning
- Align improvement priorities to key drivers within new Falls Strategy



Understanding Systems

Understanding your system

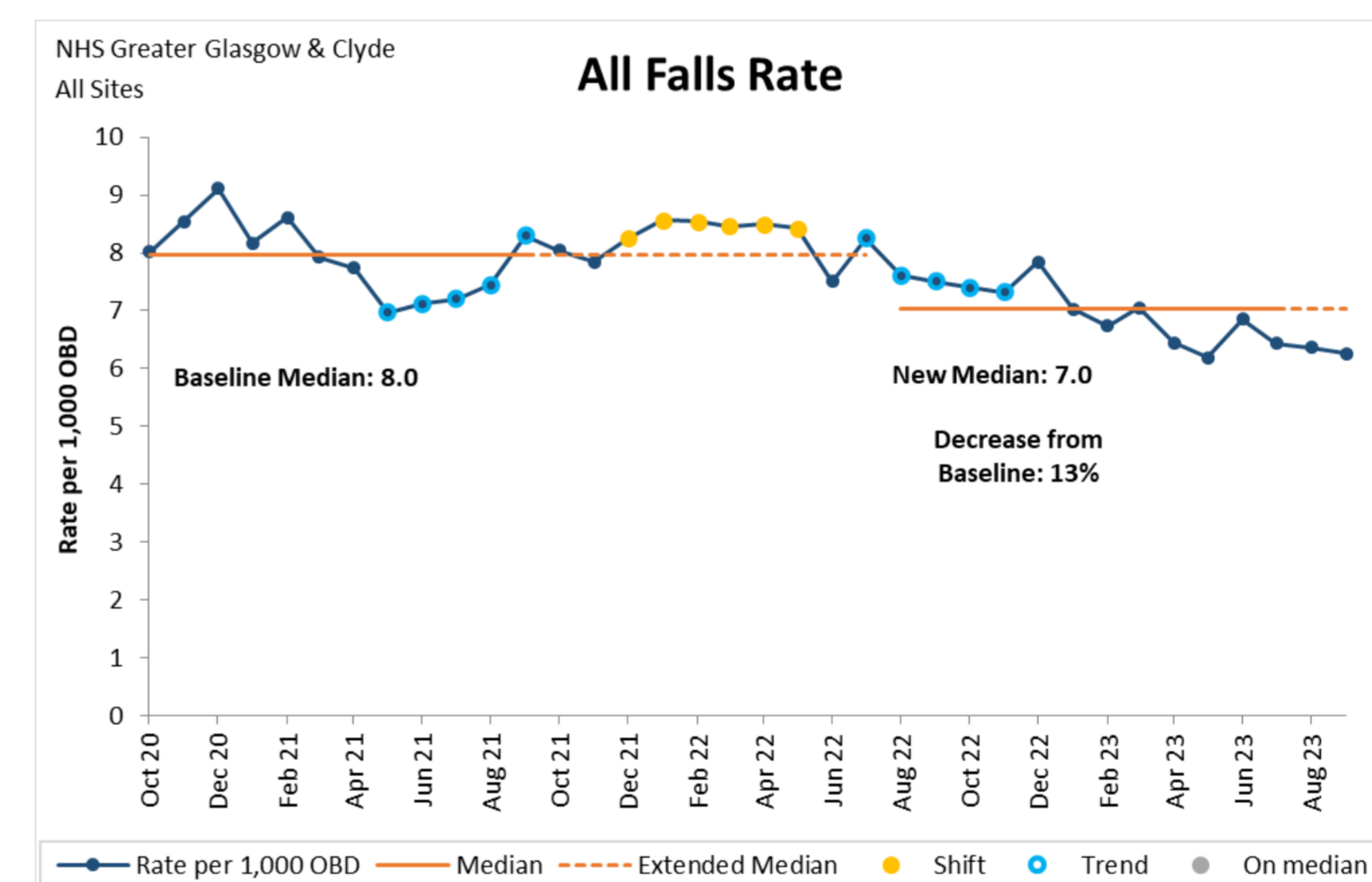
Carried out initial meetings with the MDT on selected wards. Discussed Driver Diagram and identified areas for targeted improvement. Results can be seen below.



Measurement

Data

We have achieved a sustained reduction in our rate of falls as per chart below.



Implement

Implementation and spread

- Focus on “Once for GGC” Approach to aid consistency
- Use of updated Intranet Falls Page and communication strategies
- Encourage QI capacity across all teams working to reduce falls



Project Management and Communication



Leadership and Teams

Enablers for success

- Coproduction of resources
- Raising awareness using multiple communication channels
- An improvement focus on the learning from falls investigations

Challenges we encountered

- Clinical staff engagement
- Financial constraints
- Falls Team clinical pressures