



Introduction

The SPSP National Learning Event 2024 took place on 26 September at the Golden Jubilee Conference Hotel. Chaired by Robbie Pearson, Chief Executive of Healthcare Improvement Scotland, the core theme of the day was **Creating the Conditions for Safe Care**.

The event brought together colleagues and stakeholders working across all aspects of the Scottish Patient Safety Programme. With 115 in person attendees and 233 virtual attendees, all NHS Scotland boards were represented at the event. Delegate numbers increased by 16% from the previous annual learning event.

Key Findings

- The SPSP National Learning Event continues to be **highly regarded** throughout the health and social care system. Evidenced by the **volume, spread, feedback** and **increased level of event attendees** at the 2024 event.
- Feedback showed **98%** of in-person and **85%** of virtual delegates felt the event provided the opportunity to **connect to peers/colleagues**.
- Virtual attendees had an improved experience of attending the event from previous years. Positive comments were received around the opportunities for discussion and networking.
- Delegates enjoyed the **range of content** throughout all the sessions most about the day.
- Higher numbers of delegates attended the EoSC Leadership and Culture themed breakouts compared to the programme specific sessions suggesting **strong interest** for these topic areas.
- The SPSP Programme breakouts rated slightly higher in usefulness compared to the EoSC breakouts
- The event was consistently **rated higher by in person** attendees in relation to virtual attendees suggesting there may be an **added benefit to in person attendance**. However, **demand for virtual attendance remains high**. Virtual delegates joined the sessions in part, not always for the full event.
- Attendees left the event **influenced, inspired** with often clear ideas on how they may **implement new learning** or share with wider colleagues.

79% of in person and **56%** of virtual attendees felt the event **increased their confidence** to use QI and change management in their local area

Aims of the Day

- Learn how the SPSP Essentials of Safe Care can support improvements in safety
- Provide an opportunity to contribute to and learn from ongoing efforts within SPSP programmes of work
- Provide a forum for leaders and teams working across all SPSP programmes to come together to share and learn



Additional time, being **in person** and some **topic specific suggestions** were the key things that would make the event even better. This included **inspection themes, adverse events, QMS** and more **practical examples from boards**.

Evaluation Report

SPSP National Learning Event 2024: Creating the Conditions for Safe Care

26 September 2024

Morning Plenary and SPSP Essentials of Safe Care Themed Breakouts

The morning plenary session welcomed Professor Charles Vincent, Professor of Psychology, University of Oxford and Emeritus Professor Clinical Safety Research, Imperial College London who presented on “**Safer Healthcare Strategies for the Short and Longer Term**” Delegates fed back they found this session **thought provoking, insightful, engaging and relatable**.



Morning breakout sessions aligned to the leadership and culture theme within the SPSP Essentials of Safe Care. A total of **287 delegates** attended across 3 separate breakout sessions. Across all breakouts **75% of delegates** stated they had **learned something new**. **75%** found the sessions **useful or very useful**. (Sample size of 40%)

EOSC Breakouts

Attendees of morning breakouts enjoyed **learning from peers** and **hearing best practice** from other areas. They had ideas on how they may immediately apply some of the learning into their own areas of work. Examples of this included **creating wellbeing strategies, trialling walking meetings and utilising some of the session resources**.

Attendees felt they would **share insights** with colleagues and **reflect** on their own existing internal learning systems / local platforms to consider how best to share resources

The popularity of the EoSC breakouts meant sessions reached capacity for virtual attendees and registration had to close early.

What Delegates Enjoyed Most About the Day

- 1. The range of content within plenary and breakouts**
- 2. The opportunity to network**
- 3. Learning good practice from colleagues**

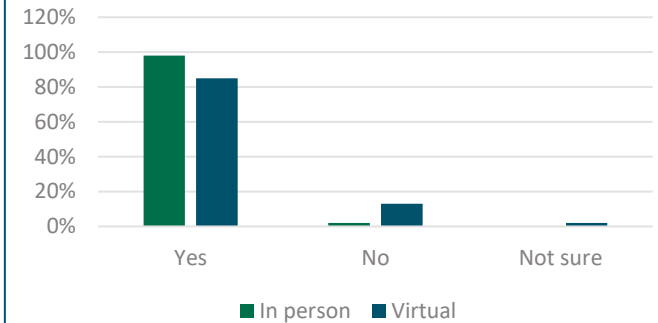
SPSP Programme Breakouts

SPSP Programme specific breakout sessions were held in the afternoon by the SPSP Acute Adult, Perinatal & Paediatric and Mental Health Teams. 230 delegates attended across the 3 sessions with **97%** rating the sessions as **useful or very useful**. (Sample size 32%)

Some delegates felt they could **immediately apply the learning** to their own ways of working. Examples of this included “**being curious about inequalities**”. They also had a range of practical improvement ideas following the session. This included adding inequalities for discussion at governance meetings/reporting, incorporating learning into education sessions and potentially offering longer clinic slots to help gather more patient information on background and barriers.

93% of in person attendees and **80%** of virtual attendees rated the experience of attending the national learning event as **high or very high** in terms of usefulness

Did this event provide you with an opportunity to connect to peers/colleagues?



Role of HIS as National Safety Agency: Feedback?

Standardisation:

Lead a standardised or “Once for Scotland” approach to data, measurement, reporting and the development of tools and resources to support improvements in safety.

National leadership/guidance and coordination of national activity:

HIS has a role in bringing boards together to facilitate collaboration and the sharing of learning, successes / best practice.

Practical support to boards on safety issues:

Supporting boards with QI, topic specific challenges or to help improve ways of working and support staff at various levels.

[Full event information including recordings and resources](#)

