

Portfolio working across Healthcare Improvement Scotland's Improvement Hub (ihub)

As part of Healthcare Improvement Scotland's Improvement Hub (ihub), the Acute Care portfolio, established on 1 April 2017, aims to improve the quality of care outcomes experienced for those receiving acute care. The portfolio includes the Older People in Acute Care (OPAC) and SPSP Acute Adult programmes. A steering group is currently considering the content and delivery, communications and engagement and governance for this portfolio. Over coming months this steering group, together with the Acute Adult Delivery Group and the OPAC Programme Board, will evolve into a single governance structure for the Acute Care Portfolio which will report to the ihub committee.

The **Content and Delivery Working Group** have identified three primary drivers for the content of the portfolio:

1. **Reduce Harm** – including existing work on Deteriorating Patients, Falls and Pressure Ulcers.
2. **Frailty at the Front Door** – a collaborative working in synergy with Living Well in Communities to improve experience and outcomes for frail people in acute care.
3. **Systems Enablers** – developing a change package that will support teams in acute care to develop a culture of continuous improvement.

Themes are being developed under this driver on:

- Learning – using data and evidence to diagnose issues, set aims and map progress
- Changing – using appropriate methods to test and implement improvements
- Empowering – using techniques that build effective improvement teams
- Supporting – using QI expertise to diagnose, generate and test ideas and support use of data.

The **Communication and Engagement** group is working on a stakeholder mapping exercise which will link to the outcomes from the content and delivery working group.



Frailty at the Front Door

The portfolio is delivering a collaborative that focuses on improving the co-ordination of care for people living with frailty presenting to acute services and will work with other improvement programmes to deliver better experiences and outcomes for people across their pathway of care.

NHS boards were invited to apply to take part in an 18-month improvement collaborative. Interviews for the collaborative will be held on Wednesday 04 October. Find out more [here](#).

Acute Kidney Injury (AKI)

The aim of this workstream is to reduce mortality and harm from AKI through reliable recognition, response and review. NHS boards were invited to participate in the testing and implementation of interventions, including a change package and measurement plan, to reduce harm and mortality from AKI in primary and secondary care.

Seven boards are now working on their project charters and will bring these back to the first network meeting in October. Find out more [here](#).

Events

Frailty Networking day – 25 August

Nearly 60 delegates attended and heard about the [Frailty at the front door](#) initiative. Group work focused on mapping the patient pathway from home to hospital and back to home again to identify barriers.



Acute Kidney Injury (AKI) Collaborative Launch – 25 August

The launch was attended by delegates from the teams taking part in the collaborative (NHS Borders, NHS Highland, NHS Grampian, NHS Fife, NHS Lanarkshire, NHS Lothian and NHS Tayside). This morning session introduced the teams to each other and looked at the basics of leading an improvement project. Resources available [here](#).

Samira Bell, Consultant Nephrologist, NHS Tayside discussed implementing an AKI risk score in Orthopaedics. Jennifer Wilson, Professional Nurse Advisor, Scottish Government shared her improvement work in primary care.



Deteriorating Patient Event – 25 August

Over 100 delegates heard from teams from NHS Dumfries and Galloway and NHS Grampian on implementing the National Early Warning Score (NEWS). Calum McGregor, Consultant Physician, NHS Lanarkshire shared work on Making Safety Easier. Click [here](#) to view presentations.

The market stall session allowed NHS boards to share their stories



Prevention of Falls Networking Day – 13 September

Over 90 delegates spent the day reviewing the falls driver diagram and bundles, sharing ideas with teams from other NHS boards.

Colleagues from NHS Lanarkshire shared their improvement story with delegates. Click [here](#) to view presentations.



Future events

Pressure Ulcers Networking Day – Tuesday 07 November 2017

Following the success of the event in May, a second Pressure Ulcer Networking Day will be held at theStudio, Glasgow. Please contact your SPSP Programme Manager for registration.

Setting aims

As part of the establishing a reporting and assessment process, the acute care team is working with boards to identify local priorities and establish aims. We are producing funnel plots for cardiac arrest, falls and pressure ulcers to support this process.

QI Connect

Healthcare Improvement Scotland is currently hosting an exciting line up of monthly WebEx sessions presented by an exceptional global faculty.

[28 September](#) - Getting the improvement habit: Why QI is not enough - Bill Lucas

You can find information on forthcoming speakers and sessions [here](#).

More information

We are always looking for opportunities to share good practice and showcase work to improve acute care. Please let us know about what is happening in your area.

If you would like more information, please contact the team at hcis.acutecare@nhs.net

The Acute Care portfolio is endorsed by Scottish Patient Safety Programme (SPSP) - a coordinated campaign of activity to increase awareness and support the provision of safe, high quality care, whatever the setting.