

Safety Climate Survey Pharmacy Action Plan



Please use this form to summarise your team discussions within your pharmacy and to develop an action plan based on your safety climate survey report



Date:

Section

Our average score

Other pharmacies'
average score

What we do well

What we can improve

What we will change

Suggested topics for discussion

Section: Teamwork

What aspects of teamwork do we currently do well?
Can you identify ways in which teamwork could be improved?
How do we improve job satisfaction and make the pharmacy a better place to work?

Section: Safety Systems and Learning

What do we do well in this area?
How well are Significant Event Analyses conducted in the pharmacy?
In what areas could educational development be better supported?

Section: Communication

What is working well?
What hinders good communication?
What ideas do you have to improve communication?

Section: Working conditions

How do the working conditions here compare to other pharmacies?
What can we do to improve the working conditions?

Section: Leadership

How do the results compare to other pharmacies?
Are there issues that the pharmacy does not take seriously or are there issues that are difficult to address?
How can the leadership more effectively work with the whole team?

Section: Managers/Non-manager and Clinical/Non-clinical

Try to identify any differences between managers and non-managers and clinical and non-clinical staff.
Why might there be these differences?
Can we change anything to align these scores?