<table>
<thead>
<tr>
<th>Date:</th>
<th>Section</th>
<th>Our average score</th>
<th>Other pharmacies’ average score</th>
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### What we do well

### What we can improve

### What we will change
### Suggested topics for discussion

**Section: Teamwork**
- What aspects of teamwork do we currently do well?
- Can you identify ways in which teamwork could be improved?
- How do we improve job satisfaction and make the pharmacy a better place to work?

**Section: Safety Systems and Learning**
- What do we do well in this area?
- How well are Significant Event Analyses conducted in the pharmacy?
- In what areas could educational development be better supported?

**Section: Communication**
- What is working well?
- What hinders good communication?
- What ideas do you have to improve communication?

**Section: Working conditions**
- How do the working conditions here compare to other pharmacies?
- What can we do to improve the working conditions?

**Section: Leadership**
- How do the results compare to other pharmacies?
- Are there issues that the pharmacy does not take seriously or are there issues that are difficult to address?
- How can the leadership more effectively work with the whole team?

**Section: Managers/Non-manager and Clinical/Non-clinical**
- Try to identify any differences between managers and non-managers and clinical and non-clinical staff.
- Why might there be these differences?
- Can we change anything to align these scores?