The event was a networking opportunity for staff in acute hospitals working to improve delivery of a person centred response for people who are deteriorating in acute care.

The session:
- highlighted the progress being made in Scotland and described the factors behind that,
- supported staff to share knowledge, experience and resources with colleagues, and
- explored the system enablers that support clinical teams to improve care.

**Kevin Rooney, Clinical Lead, Healthcare Improvement Scotland**
Kevin chaired the event and opened by sharing the progress made and impact of NEWS implementation and spread.

**Paula Riley, Improvement Advisor, NHS Dumfries & Galloway, and Matt Jobson, Quality Improvement Facilitator, NHS Grampian**
Paula and Matt jointly shared learning from NEWS implementation within their respective boards; what they did and how, recognising that the reduction in cardiac arrest rate goes well beyond simply changing a form.

**Market Stalls**
Delegates then had the opportunity to learn from one another by visiting a series of market stalls showcasing the deteriorating patient work going on across the NHS boards.

**Calum McGregor, Consultant Physician, NHS Lanarkshire**
Calum told delegates about the success of the approach being used in AMU at Wishaw hospital to reduce cardiac arrests. He described how the team have used data to understand and improve their local issues and resilience engineering to improve their culture of safety.

**Kevin Rooney, Clinical Lead, Healthcare Improvement Scotland**
Kevin closed the day sharing the draft driver diagram for the Acute Care Programme, highlighting the work to be continued on harm reduction and work developing system enablers to promote a culture that helps acute care teams improve experience and outcomes for people in their care.

All presentations from the day can be found [here](#).