

Levers for change	Current and future tests of change and solutions: What can we do?	
	Local	National
Patient knowledge, participation and co-design		<p>Support engagement of patients, carers and their representatives in the design and testing of improvement ideas.</p> <p>Promote resources that encourage patients to ask questions about their medicines and to support self-management of some medicines during acute episodes of illness.</p> <p>Support patients in reviewing their own medication records (e.g. patient view of the emergency care summary).</p> <p>Support the use of the patient story template to share experiences locally and with other stakeholders.</p>
Clear staff roles and responsibilities		<p>State what is expected of staff in their leadership, prescribing, administration, and supply roles.</p> <p>Inspire staff to be person-centred.</p>
Attractiveness of medicines safety work for staff		<p>Inspire staff involvement in medicines safety work through better language and recognition of excellence.</p> <p>Rationalise medicines safety-related audits.</p> <p>Improve alignment of safety-related activities with education, training and supervision.</p> <p>Support boards and partnerships in determining and sharing their priorities, and monitoring outcomes.</p> <p>Ensure that quality improvement and quality assurance activities are aligned.</p> <p>Produce medicines-related patient outcome data for boards and partnerships</p>
Quality improvement support		<p>Ad-hoc support for teams involved in QI projects to improve safer use of medicines.</p> <p>Develop, share and support the use of data, tools and frameworks to help staff and patients identify opportunities for improvement.</p> <p>Support the development of QI skills of health and social care staff.</p>
IT systems		<p>Support exchange of experiences and challenges across Boards and groups.</p> <p>Share SPSP Medicines stakeholder experiences with other national groups.</p>
Effective medication safety governance structures, locally and nationally		<p>Work with other national groups to ensure a consistent and clear message regarding national priorities and roles/responsibilities.</p> <p>Work with boards to understand and improve their medicines safety governance structures, communication and staff engagement.</p>