

SPSP Medicines Bulletin 10, June 2018

SPSP Medicines contributes to the delivery of safer care across Scotland by reducing harm from medicines

SPSP Medicines programme continues to focus on the following main priorities:

- Transitions,
- Omissions, and
- High risk medicines.



Levers for change

Based on the great feedback we received both from delegates at the Stakeholder Exchange event in February 2018 and a follow-up survey of our key contacts, we have identified 6 levers for change that will inform our work moving forward. You will hear a lot more about these as part of our 2018/2019 WebEx Series. The levers are:



Work processes Recognition for excellence

Education

QI support

Digital (IT) systems

We also hope that these levers and the driver diagram that were generated from the stakeholder exchange will be useful locally too – we'd love you to review them and let us know of any change ideas that are generated!

Stakeholder Exchange 2018

Our newly published Outcome Report gives a summary of the event as well as a driver diagram and the results of our survey on improvement ideas.

The report, together with the presentations, evaluation report and much more can be found here.





WebEx Series – We hear you!

We want to make our WebEx events even bigger and better so in March we asked participants to tell us how useful the series is to them:

- ✓ 15 improvement ideas were inspired by the 2017/2018 series
- √ 87% of respondents were either "very satisfied" or "satisfied" with the WebEx series
- ✓ Participants joined us from all NHS Scotland territorial boards as well as various national boards, colleagues from other primary and social care settings and UK and International health professionals.

Our 2018/2019 series is underway and we're excited about the topics that colleagues across Scotland and beyond want to share. You can find information about the series and access recordings of previous events here.

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Board Visits

Meeting colleagues is a great way for us to better understand local priorities. Recent visits have included NHS Borders and NHS Tayside where we had the chance to join in some of their excellent work related to medicine safety.

We're keen to visit other boards, so if you have any medicine safety meetings or events that we could contribute to, please get in touch!

Omitted medicines

We're pleased to be working with Excellence in Care to develop a measure for Omitted Medicines. Our three test leads are NHS Greater Glasgow & Clyde, NHS Orkney & NHS Western Isles and we're due to feedback our findings in our October WebEx – you won't want to miss it! If you're thinking of improvement work locally on omitted medicines, we have a "How to Guide" and Driver Diagram available here.

Have you developed any local resources for omitted medicines? Please let us know about them so that we can share the news – your work could help support others on their improvement journey.



SPSP Medicines Monthly WebEx Series

This series focusses on:

- > Transitions,
- Omissions, and
- High risk medicines

Our next WebEx is -

- ✓ 28th June 2018, 3-4pm
- ✓ Models of Care
- ✓ Presented by NHS Grampian
- **✓** More info here.

We also publish on our webpage a Key Learning Summary revised after each WebEx.

twitter

1300 followers and counting!

Following @SPSPMedicines keeps you up to date with recent publications, news from around the world, details of our WebEx and developments within our programme.



Follow us and join in the conversation!

@SPSPMedicines

A national focus on medicines:

Healthcare Improvement Scotland supports the safer use of medicines through a number of initiatives in addition to SPSP including the:

- ADTC collaborative: Lead Contact: Sharon Pfleger (click <u>here</u> for more information).
- Safer Use of Medicines Network. For more information contact the Network via email.
- Adverse Events Community of Practice. Lead Contact: Nanisa Fielden (click here for more information).
- Scottish Reduction in Antimicrobial Prescribing (ScRAP) educational toolkit supports reduction in unnecessary antibiotic prescribing. Click <u>here</u> to access.

Contact the SPSP Medicines Team:

Email: spsp-medicines.hcis@nhs.net

Web: http://ihub.scot/spsp/medicines/

Twitter: @SPSPMedicines

Medicine Sick Day Rules card updated

As part of the revised Polypharmacy Guidance, the Medicine Sick Day Rules card has now been updated. You can access this resource in a print-ready format here.