

Quality Improvement for NHS Board Members

National Masterclass, 20th September 2016

Biographies

(In order of appearance)



Dame Denise Coia | Chairman, Healthcare Improvement Scotland

Denise is a Consultant Psychiatrist and former Principal Medical Officer (Mental Health) Scottish Government. Previously she was Mental Health Advisor in Greater Glasgow Health Board, Chair of the Royal College of Psychiatrists (Scotland), Vice President of the Royal College of Psychiatrists (UK) and Secretary of the Academy of Royal Colleges in Scotland.

Denise was previously a Board member of the Clinical Standards Board for Scotland, of the Health Professions Council (UK) and of Medical Research Scotland. She was also a previous Medical Advisor to the National Schizophrenia Fellowship and the Glasgow Association of Mental Health.



Matthew Syed | Columnist for the Times and author

Matthew Syed is a columnist for The Times, and the author of two acclaimed books on the science of high performance. Bounce, published in April 2010, has been

described as “one of the most intelligent and thought-provoking books about sport ever written” and *Black Box Thinking*, published in 2015, is a UK bestseller, and has been translated into multiple languages.

Before becoming a writer, Matthew was the England table tennis number one for almost a decade, three-times Commonwealth Champion, and twice competed for Great Britain in the Olympic Games (in Barcelona in 1992 and Sydney in 2000). His style was unusually defensive, playing strokes from the back of the court described as “spectacular roof threatening parabolas”.

Matthew is a regular contributor to radio and television. His film for the BBC, *China and Table Tennis*, won bronze medal at the Olympic Golden Rings ceremony in Lausanne. He was also one of the co-founders of *Greenhouse*, a charity which “empowers youngsters through sport” and which supports more than 10,000 young people on 31 full-time school programmes.



Jason Leitch | National Clinical Director, Healthcare Quality and Improvement, Scottish Government.

Jason has worked for the Scottish Government since 2007 and in January 2015 was appointed as The National Clinical Director in the Health and Social Care Directorate. He is a Scottish Government Director and a member of the Health and Social Care Management Board. He is one of the senior team responsible for the NHS in Scotland.

He is an Honorary Professor at the University of Dundee.

Jason was the 2011 UK Clinician of the Year.

He is a Senior Fellow at the Institute for Healthcare Improvement (IHI). He was a 2005-06 Quality Improvement Fellow at IHI, in Boston, sponsored by the Health Foundation.

Jason is also a trustee of the UK wing of the Indian Rural Evangelical Fellowship which runs orphanages in southeast India.

He has a doctorate from the University of Glasgow, an MPH from Harvard and is a fellow of the Royal College of Surgeons of England, the Royal College of Physicians and Surgeons of Glasgow and the Royal College of Surgeons of Edinburgh. He is also a Fellow of the Higher Education Academy.

Jason was appointed to NHS England review group led by Don Berwick looking into the patient safety elements of the Francis Inquiry



Neena Mahal | Chair of NHS Lanarkshire

Neena is the Chair of NHS Lanarkshire. She is a qualified Careers Guidance Adviser and previously led on work in the Equalities field within Local Government and in the Education Quality Improvement Service. As a freelance Training Consultant, her experience includes designing and delivering bespoke programmes with a focus on driving improvements in equality and diversity in the workplace through a change management approach.

Neena is passionate about supporting people to fulfil their potential through personal development and has specific experience in mentoring and working across disadvantaged communities. Over the last 25 years she has gained wide ranging experience in governance and strategic management having been a Board member of various Public Bodies, charitable and voluntary sector organisations including the Broadcasting Council for Scotland, National Museums Scotland and BBC Children in Need.

Neena is a Governor of The Glasgow Academy Board and Chair of its Education Committee. She was honoured to be commissioned to serve as a Depute Lieutenant for Lanarkshire in 2014 and has recently been appointed as a Lay Governor on the Court of Glasgow Caledonian University.



Ruth Glassborow | Director of Safety and Improvement, Healthcare Improvement Scotland

Since joining the NHS 24 years ago, Ruth has been passionate about working together with those delivering and receiving care to improve outcomes. She combines in-depth knowledge and experience in the application of system improvement methodology to health services with a history of managing complex change processes and enabling diverse groups of stakeholders to work together to deliver a common aim. Building on 16 years of General Management experience, including the management of integrated health and social care services, in 2008 she took on the role of leading work across Scotland on the application of systems improvement methodologies to mental health services. Since January 2014 she has been the Director of Improvement Support and ihub with Healthcare Improvement Scotland. She has a Masters in Public Administration from Warwick Business School, has just completed her Masters in Leadership (Quality Improvement) from Ashridge Business School and is a Health Foundation Generation Q fellow



Mr Eddie Docherty | RN, DipN(Lond), BA, PGD(Critical Care), MSc, PGCertTLHE | Director of Nursing, Midwifery and Allied Health Professions NHS Dumfries and Galloway

Eddie Docherty is the Director of Nursing, Midwifery and Allied Health Professions for NHS Dumfries and Galloway. Part of his remit includes responsibility for the development of advanced nurse practitioners throughout the health board. He is the Chair of the National Group for Transforming Nursing Roles : Advanced Practice.

Eddie is a Scottish Patient Safety Fellow. The programme was introduced to develop and strengthen clinical leadership and improvement capability in NHS Scotland in order to support the implementation of SPSP.

In 2014, Eddie was appointed as interim Lead Nurse for the East Ayrshire Health & Social Care Partnership. The purpose of the partnership was to deliver positive outcomes for the community residents. Specifically, with focus on ensuring that children and young people get the best start in life, that people live healthier, longer lives and are supported to be independent and have choice and control - no matter who they are or where they live.

Previous posts include Associate Nurse Director (Advanced Practice) & Lead Nurse, Nurse Consultant, Senior Nurse, Critical Care Unit Ward Manager and Intensive Care Unit Charge Nurse.

Eddie joined NHS Dumfries and Galloway in his current post on 1 February 2016.



Moi Ali | Non Executive Director, Scottish Ambulance Service

Moi Ali is an author and Communications Consultant who has written a number of best selling books on public relations and marketing. She is also an experienced board member, having served for seven years on the Nursing and Midwifery Council, the world's largest healthcare regulator, where latterly she was Vice President. She also served two terms on the Board of Postwatch and is a former member of NHS Lothian and former Chair of a healthcare social enterprise company. Currently Moi is a member of the Lord Chancellor's review bodies, which investigate complaints about judges and magistrates in England and Wales, and she is Scotland's first Judicial Complaints Reviewer. She is also a Governor at Edinburgh Napier University, a non-executive member of Education Scotland's management board and a Public Appointments Ambassador, a role which involves encouraging a more diverse range of applicants for public appointments.



Chris Rodger | Consultant General & Colorectal Surgeon, NHS Forth Valley

“Chris is a General and Colorectal surgeon based in Forth Valley Royal Hospital since 2010. He has an interest in training and education and is a West of Scotland Foundation Training Programme Director and sits on the Higher Surgical Training Committee of the South East and West of Scotland. He also has an interest in quality improvement and was a recent member of cohort 8 of the Scottish Quality and Safety Fellowship.”

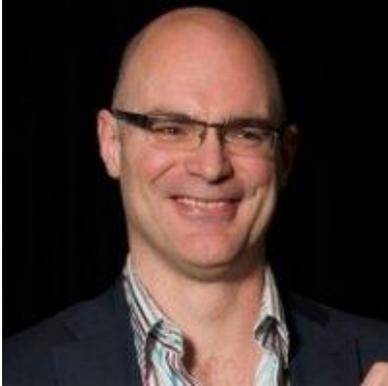


Jane Cheeseman | Consultant General, Adult Psychiatrist, NHS Lothian

Jane is a Consultant in General Adult Psychiatry. She has worked for 3 years for NHS Fife and for the last 8 years at the Royal Edinburgh Hospital. Throughout her career she has had an interest in improving safety and quality of care for patients with mental health problems.

Jane has been involved in the Scottish Patient Safety Programme in Mental Health since its inception in 2012. Over the past year she has been part of cohort 8 of the Scottish Quality and Safety Fellowship programme which has allowed her to develop the skills needed to develop local projects and begin to build a strong quality

improvement ethos in the teams in which she works. Having now been appointed as QI lead for the Royal Edinburgh and Associated Services she is looking forward to working with others to develop a Quality Improvement Programme for the service as a whole.



Shaun Maher | Strategic Advisor for Person Centred Care and Improvement at the Scottish Government.

Shaun worked as a nurse for more than 20 years in clinical settings across primary and secondary care and still manages a small amount of clinical practice. He is a Patient Safety Fellow and has a particular interest in developing person-centred approaches to improving safety and effectiveness. The main focus of his current role is to advise and support the development of policy, practice and measurement of person centred approaches to care, including the on-going development and implementation of the “Our Voice” policy framework.