Breakout session for workstreams:

Neurodevelopmental pathways workstream
Kirsty Ellis, Improvement Advisor
Jennifer Halliday, National Clinical Lead

Improving access workstream
Marie Innes, Improvement Advisor
Marie Claire Shankland, National Clinical Lead

Enabling health and social care improvement
Session Objectives

By the end of the session you will have:

• Developed a vision
• Defined / refined your project charter
On the cover!

• Suspend disbelief - think BIG!

• Imagine the best case scenario....then take it a stage further!

• Consider the voice of people who use your service, staff, Scottish Government....others?

• Plant seeds for the future...
Brainstorming

Initial ideas

Quotes
Can be from anyone as long as they are related to the project

Image

Cover story
The substance of the cover story

Image

Headline
Tells the BIG story of your success
Project charter

- Aim
- Rationale
- Scope
- Measures
- Changes
- Activities
- Team and leadership
## Your project team

**Mental Health improving Access Collaborative**

<table>
<thead>
<tr>
<th>Team Name</th>
<th>Project Aim</th>
<th>Team Role</th>
<th>Name</th>
<th>Job Title</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>Project lead</strong></td>
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<td><strong>Clinical lead</strong></td>
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<td><strong>Data support</strong></td>
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<td><strong>Clinical Lead</strong></td>
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</table>

**Team Role**

<table>
<thead>
<tr>
<th>Executive Sponsor</th>
<th>Name</th>
<th>Job Title</th>
<th>Email</th>
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<tbody>
<tr>
<td>Team member</td>
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<td>Team member</td>
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[Image of a form with columns for Team Role, Name, Job Title, and Email]
## Project charter

<table>
<thead>
<tr>
<th><strong>Why? (what problem will it solve?)</strong></th>
<th><strong>How ...do you know? (data, feedback)</strong></th>
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<tr>
<th><strong>Who...will be affected?</strong></th>
<th><strong>What outcomes do you expect ?</strong></th>
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</table>
So what could possibly go wrong?

I gave my friend an elephant for her room...

She said, “Thanks.”

I said, “Don’t mention it!”
Your next (first?) PDSA

- What are you going to do next week?
- Who will do it?
- When?
- How?
Randomised coffee trial

- Take a numbered sticker on your way out
- Go to the coffee area and find the poster which corresponds to your number
- Find the person who has the same number as you
- Have a coffee with that person 😊