

Mrs E.

Current Housing

Mrs E is 62 and lives in a ground floor Housing Association flat and has lived in the area for 22 years

Medical condition & status

Mrs E has longstanding diabetes, asthma and epilepsy; she also previously had a CVA.

She was admitted with cellulitis and was unable to mobilise. She is a bariatric patient.

Date of Admission to hospital

13/3/15

Date fit for discharge

15/6/15

When was rehousing first identified?

Prior to admission - 8/5/14.
Re-referral 15/6/15

► What has happened... Who, what, when...

Mrs E had to come out of her house through the window when she was admitted to hospital as she is too large to get through the door.

Due to deterioration in her condition and mobility, she is a now a wheelchair user but cannot use it in her home as all the doorways are too narrow and the layout and the space prevent wheelchair circulation.

The bedroom, bathroom and living room are too small for the equipment that she requires.

She has minimal support from family.

The overall decision is that her house cannot be adapted and she needs to be rehoused.

Part of the delay has been the discussions with Mrs E and getting her to agree that her home is no longer suitable for her and she cannot return there.

Then also getting her to agree to a temporary placement until a suitable property becomes available.

There is currently no suitable accommodation available.

► Current situation

Mrs E cannot return to her current property.

She was assessed for rehousing on 8/5/14 and referred again for housing on 15/6/15 from the ward. On the 29/6/15 SWOT and NHS OT met with service user on the ward and confirmed that her own house would not be adaptable to her present needs. Formally referred to SW on 30/6/15.

She is now in intermediate care. She was offered suitable, very sheltered housing but refused as didn't understand what it was and her family didn't want to have to decorate even though the Housing Officer offered to do this for them.