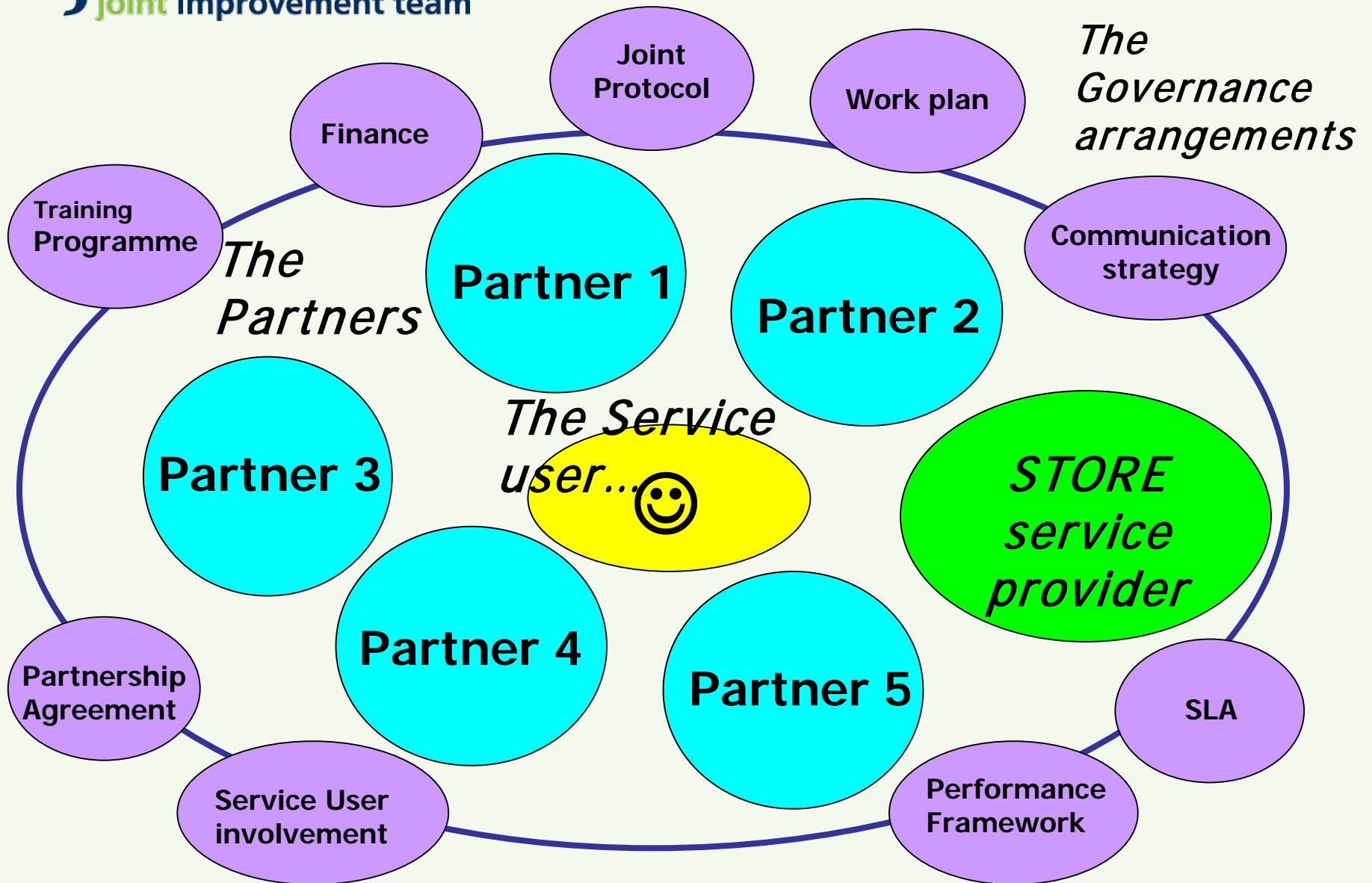


Integrated Community Equipment Service

.....Key elements of a Good Practice Model



The Partnership

- > Robust governance arrangements with representation at all levels and two-way communication built in.
- > Based on legal Partnership Agreement which confirms roles and responsibilities of Partners and Store service provider.
- > Based on Financial arrangements which support the streamlining of the service pathways
- > Supported by a performance framework

The Joint Protocol

- > **Cuts across historical professional boundaries & widens the types of equipment that staff can access**
- > **Widens the staff groups/services who have direct access to ordering equipment**
- > **Training & support resources**
- > **Service user and carer involvement**
- > **Improved business efficiencies**

The Store service

- > Procurement
- > Recycling
- > Fit for purpose facilities & staff
- > Green issues
- > Fit for purpose IT system – web based
- > Health & safety – for all equipment
- > Standardised Core stock
- > Standardised specialist equipment

Principles of the service model...

- > **Wider reablement perspective**
- > **Equipment not an 'end in it's self but a means to an end'**
- > **Minimum intervention, maximum independence**
- > **The service model is developed on basis of effective service pathways, not professional/service boundaries**
- > **Financial arrangements support the model**

Service developments...

- > **Telecare/ Telehealthcare, AAC.....**
- > **Stairlifts, Ceiling Track Hoists & other minor adaptations**
- > **Widening involvement of third sector, Education and Housing partners.....**

- ❑ *How does your current model compare?*
- ❑ *What does your Partnership need to do to achieve these principles?*
 - ✓ *Robust Partnership wide governance*
 - ✓ *Integrated Assessment and Protocol arrangements*
 - ✓ *Fit for purpose Store service model*
 - ✓ *Integrated Finance arrangements which support the delivery of the Community equipment service model*

Conclusion

- > **Next steps**
- > **Timescales**