EAST AYRSHIRE - SERVICE USER STORY

Name: Miss D – 66 years, lives alone in local authority accommodation, she has limited family support, 1 niece who visits on occassionally.

PMH: Parkinsons disease, CKD, diabetes, frequent falls history, mild cognitive impairment.

Referral: Via day hospital for OT functional Assessment due to falls at home.

Issues identified: Falls risk, social isolation, unsafe access to shower area, unsafe external access with delta frame, cluttered and hazardous home environment.

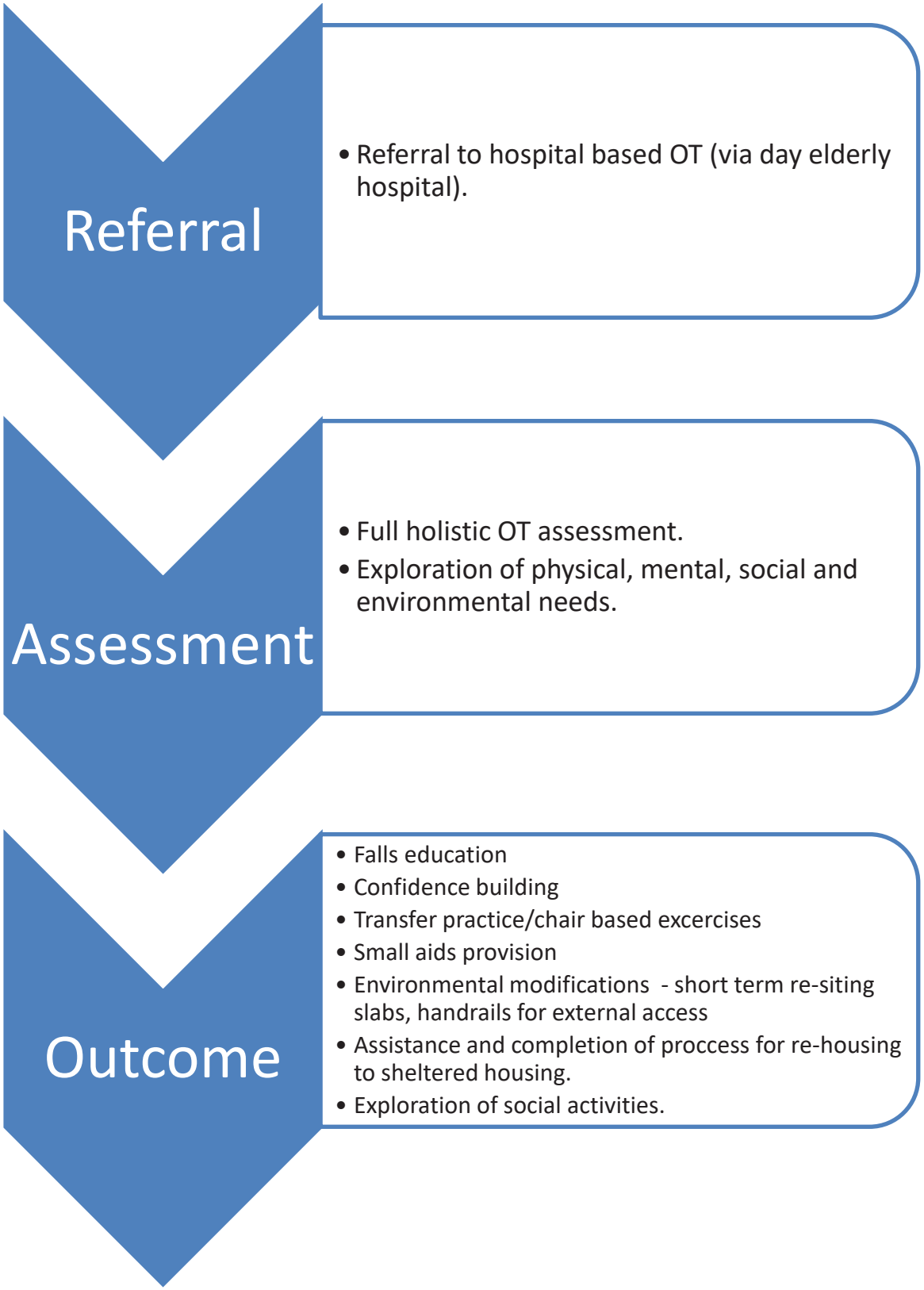
Personal Goals: Miss D wished to decrease her social isolation and be able to access her shower facilities.

Outcome of intervention: Falls education, environmental risk assessment and identification that property was not suitable to meet long term needs both social and physical. Short term environmental adaptations were explored. Chair based excercise and transfer practice facilitated by Occupational Therapy Assistant.

The attached diagrams illustrate how the pathways were improved by utilising the skills of one OT.

The new model offers increased continuity of care and allows **one** occupational therapist the opportunity to see a person through their whole OT journey.

HEALTH AND SOCIAL CARE (NEW) MODEL: Outcome of intervention



EAC/ NHS AYRSHIRE AND ARRAN: Old model