

Frequently asked questions related to rehousing in Aberdeen city for hospital inpatients

Why do I need rehousing?

You have either identified this need yourself

Or

Your occupational therapist has identified that your property is no longer suitable for your needs

Or

For your longer term needs rehousing has been recommended to help you manage more easily.

Who can help me with rehousing?

Disabled Persons Housing Service Aberdeen (DPHS) can help you to fill in the forms, give you guidance and advice on the rehousing process, this includes all Registered Social Landlords (RSLs) i.e. Aberdeen City Council, Langstane Housing, Grampian Housing Association.

Your hospital occupational therapist can refer you to this service if you wish.

You can also contact the Housing Access Service at Marischal College for advice and information. Telephone number: 01224 523151.

Can I go home to my current property to wait for rehousing?

Every effort will be made to explore your options to allow you to go home to your own home to await rehousing. This may include some temporary arrangements for toileting and access into your home.

If I go home to await rehousing will my application for rehousing be effected?

All housing providers will consider your situation on an individual basis. You may still be considered a priority for rehousing if your current property has been assessed as not suitable for your needs.

Can I stay in hospital until I get a new property?

If your hospital stay is prolonged due to rehousing and you no longer have inpatient hospital needs, you may be moved to another facility to await rehousing.

You will be encouraged to maximise your options to increase your potential to be made an offer of accommodation (this will include flats, 4 in a block and maximising your areas selected).

What if I don't like the new property I get offered?

Any property offered will have to be assessed for your individual needs by an occupational therapist. Each housing provider has their own policy on refusals. It will be at the housing providers' discretion how your case is then prioritised.

If I end my tenancy/return my keys and make myself homeless will I be given greater priority for a new property?

You are strongly encouraged not to end your tenancy and return your keys. Before terminating a tenancy you are strongly recommend to discuss your situation and implications of ending your tenancy with the Housing Access Service. Telephone number: 01224 523151.

How long will it take to get a new property?

This will depend on any points and/or priority you are awarded and the housing types and areas you have selected. Some areas are more popular and have longer waiting times.

Why can't my current property be adapted until I get a new property?

It has been established that your current property is unable to be adapted due to structural/environmental reasons. Major adaptation of a property is costly and involves a grant application. Grant application for major adaptation will not be approved if you are applying for rehousing.

What happens to my housing benefit?

While you are in hospital your housing benefit may continue to be paid for up to a year (after which time it is reviewed).

You must update housing benefit if you have any change in your housing and/or benefits. The Aberdeen Financial Inclusion Team can assist with financial advice. (Telephone number: 03000200292)

How can I maximise my rehousing options?

Demand for property in Aberdeen is very high. To maximise your housing opportunities you need to consider expanding your selection of areas, property types and housing providers.

You can contact the Housing Access Service who can give you advice and information tailored to suit your specific needs.

Each situation will be assessed individually, based on your current circumstances and your current property.

DPHS can visit you in hospital to assist with the rehousing process. (Telephone number: 01224 810222)

Housing Access Service at Marischal College can give you advice and information. (Telephone number: 01224 523151) Email: HousingAccess@aberdeencity.gov.uk

Revised version 31/5/17