



# Home Not Hospital

## Wednesday 22 March 2017

# A Partnership Project

- \* Hanover (Scotland) Housing Association
- \* Forres Health Centre
- \* NHS Grampian
- \* Health and Social Care Moray
- \* The Forres Locality

# What we'll discuss

- \* Background to this Development
- \* The Project
- \* Project Management
- \* Community Engagement
- \* Challenges
- \* The Benefits
- \* Q&A

# Background

## Identifying the Need

- \* Older households (65+) is predicted to account for 41% of all households in Moray by 2035, up from 31% 2013;
- \* Householders aged 80 years and above in Moray is expected to increase from 8% to 15% by 2035;
- \* Both the Older People's Commissioning Strategy (2014) and the Local Housing Strategy have identified the need to build 40 units per year over the next 10 years for older people.

# Background

## **Our Vision Statement**

“To enable the people of Moray to lead independent, healthy and fulfilling lives in active and inclusive communities, where everyone is valued, respected and supported to achieve their own goals.”

***The Moray Strategic Plan 2016-2019***

# The Project

## Objectives

- \* Design and build affordable accommodation that meets the local demand for sheltered or extra care housing for older people with a range of complex health conditions and which includes the deployment of technology enabled care;
- \* Provide bespoke flats for people with dementia which is based on guidance by the Stirling University Centre for Dementia Excellence; and
- \* Pilot a new model of providing health care – in partnership with Forres Health Centre – which has the potential of being mainstreamed across Moray.

# The Project

## Specification

Unit Type	Number of Units
Dementia Bespoke	7
Sheltered/Extra Care	21
Augmented Care Units	5
<b>Total</b>	<b>33</b>

# The Project

## **The Difference it will make**

### Re-ablement and End of Life Care

- \* Each unit will have its own kitchen and living room
- \* A less institutionalised and more homely environment that will support recovery

### Creating a Sense of Community

- \* Enable self support and networking

### Designed with Stirling University- Centre of Excellence for Dementia

- \* Bespoke design that supports the needs of people with dementia

### Maximising the use of Technology Enabled Care



# The Project

## The Intended Benefits

- \* Reduced number of hospital admissions/  
reduced re-admission rates
- \* Reduction in length of stay and a faster  
recovery
- \* Less isolation and more social interaction
- \* Improved personal outcomes and better  
quality of life
- \* Improved carer experience
- \* A safer environment
- \* A more efficient case management system
- \* A more rewarding workplace for staff

# The Project

## **Workforce - A new Model**

### Augmented Care Units

- \* A lean principle of working (adopting Buurtzorg methods)
- \* Practice Educator Facilitator and up to 11 Band 5 Nurses (24hrs)

### Sheltered and Extra Care

- \* Utilising Technology Enabled Care
- \* Dedicated Hanover Care Team

# Project Management

## Key Outputs

- \* Develop a Specification Document
- \* Develop a Staffing Model
- \* Specification for the Environmental Control System
- \* Let the tenancies
- \* Recruit Staff
- \* Secure Registration for the Flats & Supported Accommodation with the Care Inspectorate

# Community Engagement

- \* The Forres Locality Group
- \* Leancoil Hospital Staff
- \* Forres Health Centre
- \* Health & Social Care Moray

# Challenges

- \* Workforce Culture – Establishing new ways of working
- \* Environment – Self Support for tenants
- \* TEC – Adding value
- \* System – Replicating this model across Moray

# Alignment to The Strategic Plan Outcomes

- \* More people will live well in their communities – the population will be responsible for their own health and wellbeing – the community will respond to individual outcomes;
- \* Carers can continue their caring role whilst maintaining their own health and wellbeing;
- \* Relationships will be transformed to be honest, fair and equal;
- \* Investment in a seamless workforce to ensure that skills, competencies and confidence match the needs to enable people to maintain their wellbeing; and
- \* Technology enabled care considered at every intervention.



# Q&A