



SPSP – Improving
Observation Practice
Journey to Date
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@spsp_mh #spspiop

6 Test Sites

NHS Ayrshire & Arran

NHS Borders

NHS Grampian

NHS Greater Glasgow & Clyde

NHS Lanarkshire

NHS Lothian



11 wards: acute adult, forensic, rehab, IPCU

Behind the Scenes



March 2016



- Building the team
- Connecting with boards, SGov, SRLS, collecting themes & priorities
- Forming national steering group
- Recruitment of test sites
- Gathering data from boards
- Test sites induction & networking event

Today



Why this Matters to You...key themes

- General Observation practice
- Enhanced Observation costs (human and financial)
- Consistency in communication and practice
- Patient and family involvement
- Training and education
- Multidisciplinary decision making

Your applications...

- Patient and family collaboration & experience
- Executive and medical commitment
- Vision for the future
- Belief – change, improvement, SPSP-MH, QI

What You Said...

“We recognise the importance of improving the quality, experience and safety of observation practice...we have started some small tests of change”

“We would like to explore a preventative approach...increasing therapeutic activity on the ward, staff training and reliable risk assessment to enable identification of early warning signs & triggers for potential harm”

“We can no longer Do To our patients, we have to Do With..moving from containment to enhanced therapeutic engagement”

What You Said...

“We unfortunately experienced suicide of two patients experiencing constant observations... staff are keen to learn from these and make real cultural and practical changes to the way we care for and treat people who need enhanced observations.

We have already made some changes to our observation policy and are keen to make further changes within the context of a nationally coordinated programme”

What You Said...

“..We need a cultural shift from Enhanced Observations being seen as a task focused activity to multi disciplinary teams considering Enhanced Observations as one of a range of therapeutic interventions”

“Successes would be that the test sites working together can test and deliver improvements at pace by learning from each other and that can then spread nationally in 2017”