

SPSP-Improving Observation Practice aims to ensure patients' experience of observation and engagement is therapeutic and based on principles of rights based, recovery focused practice and relationship based care to ensure physical and psychological safety. The programme will also oversee the revision of the CRAG (2002) observation guideline "Engaging People"

SPSP-IOP Leads Networking and Planning Meeting

The National Team brought test sites SPSP-IOP leads together for a networking meeting on **12 September**. The sessions included: influencing change and resistance; force field analysis, developing vision and aims, and planning tests of change, but also provided networking opportunity and a forum to share intelligence, resources and ideas. A further WebEx meeting is scheduled for **17 October** and a networking meeting for **28 November**. Sites visits are confirmed for September and October to provide QI Support to SPSP-IOP Leads and their teams.

Human Rights Based Approach: A Human Rights Based Approach (HRBA) training session was run by Scottish Human Rights Commission (SHRC) and attended by some of the National Team. SPSP-IOP will be embedding the [PANEL principles](#), and looking at Participation, Accountability, Non-Discrimination, Empowerment and Legality in more detail and how this is applied within SPSP-IOP programme.

Engagement from NHS boards who are not funded test sites is positive with at least two boards planning improvement work regarding service users and carer experience of observation practice.

SPSP-IOP Driver Diagram

- A driver diagram has been drafted along with measures, with a focus on prevention, recognition and response to deterioration across all areas of observation practice.
- The driver diagram and measures were shared with SPSP-MH Delivery Group and SPSP-IOP Steering Group for consultation in relation to a change in language from 'observation' to 'levels of care'. Feedback is now being collated, and a focus group to gather views of service users and carers is planned for **21 November**, organised in partnership with Voices of eXperience (VoX) and Carers Trust.
- The driver diagram will shape the key elements of the Observation Practice guideline currently being revised.



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October

- 6 - SPSP MH Delivery Group
- 17 - SPSP IOP Leads WebEx Meeting
- 31 - Leadership Report

November

- 21 – Service Users & Carers Focus Group Session
- 22 - SPSP IOP Steering Group Meeting

- 28 - SPSP IOP Leads Networking and Planning Meeting
- 29 - SPSP National Conference
- 30 - Data Submission

December

- 30 – Leadership Report