

SPSP in Primary Care aims to reduce the number of events which could cause avoidable harm from healthcare delivered in any primary care setting.

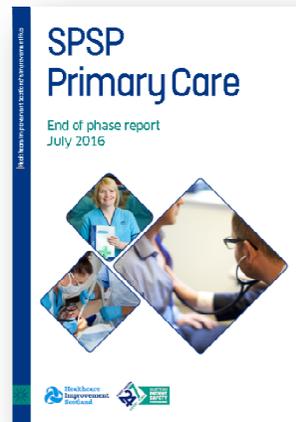
Working in the following primary care settings:

General Medical Services

Community Pharmacy

Dentistry in Primary Care

Community and District Nursing,
Care Homes



General Medical Services – Induction Event for Sepsis Collaborative

We are supporting NHS Lothian, NHS Highland and NHS Greater Glasgow & Clyde, in partnership with the Scottish Ambulance Service, to achieve prompt and reliable recognition and response to sepsis in primary care.

Representatives from each board came together for a **two day SPSP Sepsis in Primary Care induction event** on 22-23 September 2016. NHS board teams had the opportunity to learn more about the collaborative, get to know each other and learn about QI methodology.

See the **'Stop sepsis now' video** discussed during the induction event here ([link](#)).



SPSP Pharmacy in Primary Care – Celebratory Event



On 6 October 2016 we celebrated our successes from our pilot work in community pharmacy. NHS board and community pharmacy teams:

- shared their resources and experience
- discussed their challenges, and
- learned about other improvements across the wider Primary Care community.



The SPSP Pharmacy in Primary Care website ([link](#)) hosts a **motion graphic** which describes the SPSP Pharmacy in Primary Care improvement journey and the **warfarin video** developed in partnership with NHS Fife is also available.

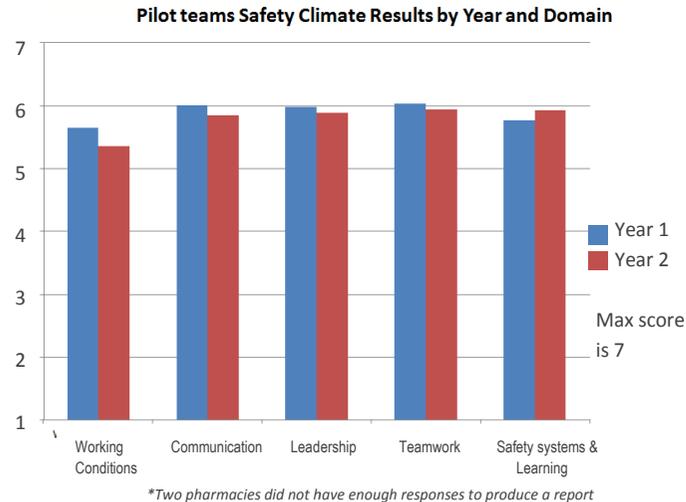
Community Pharmacy – Next steps

- Our pharmacy teams in NHS Fife, NHS Highland, NHS Grampian and NHS Greater Glasgow & Clyde are **continuing to improve the reliability** of a number of processes, including the prescribing, monitoring and dispensing of **high risk medicines** and **medicines' reconciliation** at discharge from acute hospital.
- The Scottish Government recently outlined **plans to formalise and embed continuous improvement and patient safety processes in the delivery of community pharmacy services**. As part of this initiative, the pharmacy safety climate survey will be available nationally from November 2016.

SPSP Pharmacy in Primary Care –Safety Climate Survey for Pilot Teams

For a second year the pharmacy teams involved in the pilot have completed the Safety Climate Survey.

The perception of safety has changed as we would expect and the standard was very high to begin with. It is good to note that the awareness of safety systems & learning has improved.



Reducing Pressure Ulcers in Care Homes (RPUCH)

Four **local learning sessions** were held in September and the last one will take place in October. Care homes and health teams came together to learn about quality improvement methods and plan their tests of change to reduce pressure ulcers.



'Good interaction, good games, good network building, good support'

'it raised questions and subjects I hadn't thought of before',

'provided good focus on how to reduce pressure ulcers'

Training and education is one of the main areas of focus for care homes. A couple of care homes will be testing the use of **safety culture cards** as a method to promote the development of an open and transparent culture.

All participating Health and Social Care Partnerships will share the learning from the learning sessions with each other at the next **Steering Group meeting**, which will take place on 24 October 2016.

Before the end of the year, we plan to hold a **developmental session for the Care Inspectorate inspectors** and we will develop our strategy for 'scaling up' this work.

Dentistry

The Dentistry teams are getting together at the next **Steering Group meeting** on 12 October. As part of the meeting, there will be a workshop on understanding and interpreting data for improvement.

Preparation for **Learning Session 2** on **9 November** is underway. At this event participating teams will be able to:

- reflect on their safety journey so far
- share their learning with the other participating NHS boards, and

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