

Quality Improvement for NHS Board members

National Masterclass
Monday 26 February 2018



Speaker biographies



David Garbutt | Chair of the Scottish Ambulance Service

David was appointed Chair of the Scottish Ambulance Service in June 2009 and is a member of the NHS National Performance Management Committee, the Everyone Matters Implementation Group and the Out of Hospital Cardiac Arrest Group. He also Chairs the Quality Portfolio Group, Quality of Care Outcomes Review Group and is a member of the HIS Quality of Care Design Panel.

David has held Chief Officer Roles with Lothian and Borders, and Grampian Police, and was awarded the Queen's Police Medal in the 2001 New Year's Honours. He was Assistant Inspector of Constabulary before his appointment as Director of the Scottish Police College between 1998 and 2006. He has been a member of the Board of the Scottish Leadership Foundation and the Justice Sector Skills Council and has also served as the President of the European Police College. David has been an adviser on police reform and transformational change to a number of countries. In addition, he has extensive experience of working with the FBI in relation to counter-terrorism programmes and is a graduate of the FBI National Executive Institute. He is a Chartered Fellow of the Chartered Institute for Personnel and Development and holds the degree of Doctor of Laws.



**Ruth Glassborow | Director of The ihub,
Healthcare Improvement Scotland**

Ruth leads our improvement support for health and social care organisations across Scotland to redesign and continuously improve services. Ruth previously led work at Scottish

Government on improving dementia diagnosis rates, post diagnostic support and other improvements to mental health services. Prior to this she held a range of senior management positions in health and social care around the UK.

She has a Masters in Public Administration from Warwick Business School and a Masters in Leadership (Quality Improvement) from Ashridge Business School. Ruth is also a Health Foundation Generation Q fellow and a member of the Sciana Network, a new initiative which brings together leaders in health and healthcare policy and innovation across Europe.



Tim Davison | Chief Executive of NHS Lothian

Tim joined the NHS in Scotland in 1983. He was based at Stirling Royal Infirmary and moved to Lothian Health Board in 1986 where he worked as a manager at the Royal Edinburgh and Rosslynlee Hospitals for two years. Tim then moved to Glasgow where he held a number of senior management posts over the next 17 years. He was the Chief Executive of the Greater Glasgow Community and Mental Health Services NHS

Trust. Greater Glasgow Primary Care NHS Trust Chief Executive from 1999 to 2002. Chief Executive of the North Glasgow University Hospitals NHS Trust (later Division) from 2002 to 2005. Chief Executive of NHS Lanarkshire from 2005 to 2012, before joining NHS Lothian as Chief Executive.

In addition to his role within NHS Lothian, Tim is also active in national roles on behalf of the NHS in Scotland, most recently focused on the integration of health and social care, the improvement of unscheduled care and the redesign of the medical workforce.



Simon Watson | Chief Quality Officer of NHS
Lothian

Simon has led the development of NHS Lothian's Quality Management System, systems and processes to focus the organisation's approach to management on quality. He has executive responsibility for quality assurance and improvement infrastructure.

Simon is executive lead for strategic quality planning including NHS Lothian Healthcare

Information Strategy, front-line clinical engagement and partnership working across Scottish public sector. Simon is also executive lead for adoption of Realistic Medicine. Simon's background is in Consultant in Nephrology (kidney medicine) in Edinburgh since 2008. Held various regional and national level roles in Quality Management over the last decade.



Elaine Mead | Chief Executive of NHS Highland

Elaine took up post as Chief Executive in 2011 after having spent six years as NHS Highland's Chief Operating Office/Deputy Chief Executive. She is a fellow of the International Society for Quality in Health Care and Accredited Lean Leader.

She joined NHS Highland in 2005 from West Dorset General Hospitals, where she was Director of Operations and Deputy Chief Executive. Elaine has 30 years of experience across a wide range of health and social care settings including in private healthcare. She originally trained as a Diagnostic Radiographer. In 2016

Elaine took up the position of visiting Professor at the University of the Highlands and Islands.



David Alston | Chair of NHS Highland

In 2012, David was nominated as the Highland Council representative on the Board until 2016. Before this, he was a non-executive member of the Board from 2003 until 2011.

David started out as a teacher and later went on to become organiser for the Workers Education Association in the Highlands. He then helped establish Cromarty Courthouse Museum and was its Curator / Manager. He has been an elected councillor since 1999, representing the Black Isle.



Heather Shearer | Board and Partnerships QI Development Lead

Heather Shearer is the Board and Partnerships QI Development Lead at Healthcare Improvement Scotland. She leads Quality Improvement development for Board Members across Scotland.

Prior to this she was Head of Quality Improvement in NHS Fife. Heather is a founding member of Q Community (Health Foundation and NHS England sponsored), completed the Improvement Advisor course at Institute for Healthcare Improvement (Boston, 2008), and was a Fellow at the NHS Institute for Innovation and Improvement and an Associate with the Kings Fund.