

## Scottish Patient Safety Programme for Mental Health

### Regional Learning Session: North | Agenda

Wednesday 13<sup>th</sup> November 2013

Venue: Mercure Hotel, Inverness

Time	Topic	Room	Speaker/ Facilitator
09.30 – 10.00	Registration & Tea/Coffee	Lower Ground Floor Lobby	
<b>Chair</b> <b>Dr David Hall, National Clinical Lead SPSP-MH, Healthcare Improvement Scotland</b>			
10.00 – 10.10	Welcome and opening of the Regional Learning Session: North	Inverness Suite	Dr Ian Bashford, Medical Director, NHS Highland
10.10 – 10.40	SPSP-MH – Programme Update: Phase 2		Dr David Hall, National Clinical Lead SPSP-MH, Healthcare Improvement Scotland
10.40 – 10.55	NHS Highland Showcase “Physical Health Checks and Medication Reconciliation”		Thom Shaw, Principal Pharmacist, Mental Health, NHS Highland
10.55 - 11.10	NHS Orkney Showcase “Transfers of patients with acute mental health needs from remote/rural settings”		Mary McKenzie, Charge Nurse, Community Psychiatric Nurse, NHS Orkney
11.10 - 11.25	NHS Tayside Showcase “Communication at Transition”		Celia Flanagan, Senior Charge Nurse, NHS Tayside  Tricia Kettles, Senior Nurse Clinical Standards and Governance, NHS Tayside
11.25 –11.40	Tea & Coffee break (Networking time)	Lower Ground Floor Lobby	
11.40 – 11.55	NHS Western Isles Showcase “Safety Brief & SBAR Handover”	Inverness Suite	Donald Gillies, Quality Improvement Co-ordinator, NHS Western Isles  Nicola McGuigan, Ward Manager, NHS Western Isles
11.55-12.10	NHS Grampian Showcase “Climbing Mount SPSP-MH”		Fiona Mitchelhill, SPSP Programme Manager, NHS Grampian

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12.10-12.25	NHS Shetland Showcase "Communications at Transitions"		David Morgan, Community Mental Health Team Manager, NHS Shetland
12.25 – 12.40	Speaker from NHS Highland		Dr Ken Proctor, Associate Medical Director (Primary Care), NHS Highland; Executive Lead SPSP MH and SPSP Primary Care
12.40 – 13.25	Lunch	Restaurant	
<b>World Cafe Sessions</b>			
<p>Opportunity for all to discuss particular issues, questions – there is possibility of some pre work and planning of 1:1 'surgeries' around data and the model for improvement</p> <ul style="list-style-type: none"> <li>• Each Session will take 20 minutes.</li> <li>• Delegates are will stay in the allocated rooms and facilitators will move around.</li> <li>• Refreshments served inside the Suites during the sessions</li> </ul>			
13.25 – 15.10	Data Measurement Session	Caledonian Suite <b>GROUP 1</b>	Ross Davies, Data and Measurement Advisor, Healthcare Improvement Scotland  Paul Arbuckle, Mental Health Improvement Programme Manager, NHS Tayside
	Phase 2 Session	Presidential Suite <b>GROUP 2</b>	Dr David Hall, National Clinical Lead SPSP-MH, Healthcare Improvement Scotland  Joanne Hendry, Project Officer, Healthcare Improvement Scotland
	Patient Safety Climate Tool Session	Inverness Suite <b>GROUP 3</b>	Paula Riley, Senior Charge Nurse, NHS Dumfries and Galloway  Fiona Mitchelhill, SPSP Programme Manager, NHS Grampian
	Remote and Rural Issues Session	Inverness Suite <b>GROUP 4</b>	Jackie Agnew, SPSP MH Programme Manager, NHS Highland  Nicola McGuigan, Ward Manager, NHS Western Isles
	Service User & Carer Engagement Session	Inverness Suite <b>GROUP 5</b>	Steven Robertson, Programme Manager, Healthcare Improvement Scotland  Chris Evans, HUG Volunteer, Highland User Group  Margaret McKechnie, HUG Volunteer, Highland User Group
Transfer from World Café Sessions to the main room		Inverness Suite	

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15.10 – 15.30	Q&A ,Next steps and closing remarks	Inverness Suite	Dr David Hall, National Clinical Lead SPSP-MH, Healthcare Improvement Scotland  Steven Robertson, Programme Manager, Healthcare Improvement Scotland  Board Representatives
	Adjourn		

**CONTACT DETAILS - SPSP Mental Health National Coordinating Team**

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SPSP Mental Health – The Knowledge Network	<a href="http://www.knowledge.scot.nhs.uk/spspmh.aspx">http://www.knowledge.scot.nhs.uk/spspmh.aspx</a>
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