

Scottish Patient Safety Programme for Mental Health Safety Climate Survey

Ward:

Date:

Please answer the following items with respect to your specific area. Choose your responses using the scale below: Please also indicate ward name.	A	B	C	D	E	X
	Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly	Not Applicable
1. The culture of this ward makes it easy to learn from the mistakes of others.						
2. Clinical errors are handled appropriately in this ward						
3. The senior leaders in the Mental Health Directorate listen to me and care about my concerns.						
4. The medical and nursing leaders in my ward listen to me and care about my concerns.						
5. This leadership is driving us to be a safety-centred organisation.						
6. My suggestions about safety would be acted upon if I expressed them to management.						
7. Management does not knowingly compromise the safety of patients.						
8. I am encouraged by my colleagues to report any safety concerns I may have.						
9. I know the proper channels to which I should direct questions regarding patient safety.						
10. I receive appropriate feedback about my performance.						
11. I would feel safe being treated as a patient in this ward						
12. Briefing staff before the start of a shift (i.e., to plan for possible contingencies) is important for patient safety. (Safety Briefings)						
13. Safety briefings are common here.						

Continued overleaf

Please answer the following items with respect to your specific area. Choose your responses using the scale below: Please also indicate ward name.	A	B	C	D	E	X
	Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly	Not Applicable
14. I am satisfied with the availability of clinical leadership in this area (please respond to all three): Medical						
Nursing						
Pharmacy						
15. This organisation is doing more for patient safety now, than it did one year ago.						
16. I believe that most adverse events occur as a result of multiple system failures, and are not attributable to one individual's actions.						
17. The staff in this ward take responsibility for patient safety.						
18. Staff frequently disregard rules or guidelines that are established for this ward.						
19. Patient safety is constantly reinforced as the priority in this ward						

Staff Group (please tick only one)

- Medical Staff
- Nursing Staff
- Healthcare Assistant/Support Worker
- Other Direct Care Staff (Social Worker, Occupational Therapist, Psychologist, Physiotherapist, Speech Therapist, Pharmacist, Dietician)
- Administrative/Support Staff (Ward clerk, Receptionist, Domestic Assistant etc)

Thank you for taking part in this survey.
Please return it to (insert who) by (insert date)

This survey is based on the IHI Safety Climate Survey and has been adapted for use in UK Mental Health Settings by Noleen Devaney as part of the Health Foundation's Developing Safety Work in Mental Health Programme.