SCOTTISH PATIENT SAFETY PROGRAMME MEDICINES

NHS Fife

Scottish Patient Safety Programme – Medicines Reconciliation

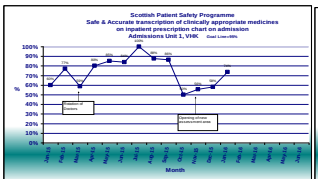
Acute

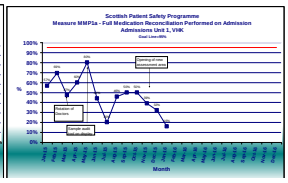
Medicines Reconciliation in Acute Admissions

AIM: 95% compliance with medicines reconciliation (Meds Rec) within 24 hours of admission. (As per CMO (2013) 18)

Medicines Reconciliation Bundle

1. Patient demographics (name and CHI) have been documented?
2. Allergy status has been documented?
3. Two or more sources used to confirm Meds Rec are documented?
4. Has the 'Plan' (√ beside amend, withhold, stop or discontinue) for all drugs been documented?



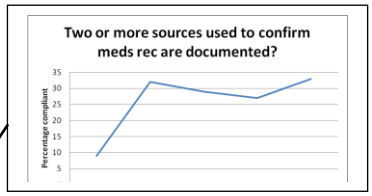


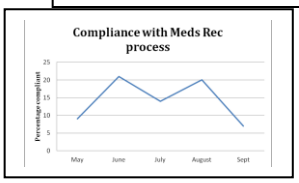
Successes

- **Set up Fife wide all sector group**
- **Introduce Meds Rec policy**
- **Introduce electronic Immediate Discharge Letter (eIDL)**
- **Implement Meds Rec care bundles in Acute and Mental Health.**

Tests of Change – Secondary Care (SC)

- Introduce Meds Rec into Junior Doctor induction
- Introduce Meds Rec into Consultant training
- Bundle tool on display in Safety Brief Area.





Mental Health

Medicines Reconciliation in Mental Health

AIM: 95% compliance with medicines reconciliation within 24 hours of admission. (As per CMO (2013) 18)

Challenges

Engagement with medical staff
Availability of admission paperwork

Tests of Change – Mental Health (MH)

- Developed Meds Rec form to include with admission paperwork
- Raised awareness with Medical staff via Division of Psychiatry and psychiatry trainee induction sessions.

Lessons learned. Meds Rec is completed on admission when paperwork is available. Verification of Meds Rec by pharmacy staff improves accuracy of the process.

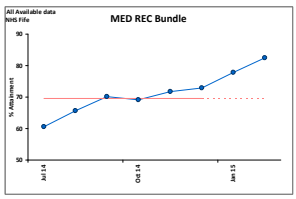
Primary Care

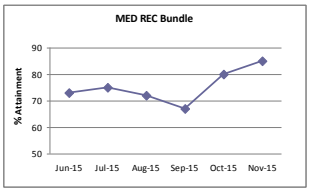
Examples of Tests of Change – Primary Care

- **Set up buddy system for part time doctors to ensure timely Meds Rec**
- **Consult with patients about clarity of changes to medication on discharge from hospital**
- **Contact patients via phone to explain changes to medication**
- **Introduce new system for cross checking Immediate Discharge Letters.**
- **Send a letter with a list of medication changes to patients when they get home from hospital.**

Medicines Reconciliation in Primary Care

AIM: 95% compliance with Meds Rec care bundle by March 2015. Continuing to March 2016.





Pharmacy

Medicines Reconciliation - Pharmacy in Primary Care

AIM: 95% of Patients/Carers have their medicines accurately reconciled in community pharmacy by July 2016.

Pharmacy delegates at the National Learning event to launch the Meds Rec work. November 2015 in Stirling.

Work has commenced with 7 Community Pharmacies as part of the pilot work with 4 Health Boards - Greater Glasgow & Clyde, Grampian, Highland and Fife.
Meds Rec is starting with patients discharged from hospital who use a Monitored Dosage System. The next stage is to include all patients discharged from hospital. We are working with linked GP Practices to develop appropriate pathways to pass on discharge medication information from the hospital via the GP Practice to the Community Pharmacy.

Future

Future plans

- **SPSP-Pharmacy commencing with Meds Rec**
- **Full roll out of eIDLs**
- **Setting up of SPSP Fife Medicines group**
- **New group to include a focus on Meds Rec.**

Challenges

- **Movement of doctors makes it difficult to achieve consistency (SC & MH)**
- **Meds Rec form not being used for all admissions (MH)**
- **Some, but not all, elements of the bundle completed giving low overall compliance (MH)**
- **Pressure of time to contact patients to discuss medication changes (GP)**
- **Limitations of IT for sharing IDLs.**

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