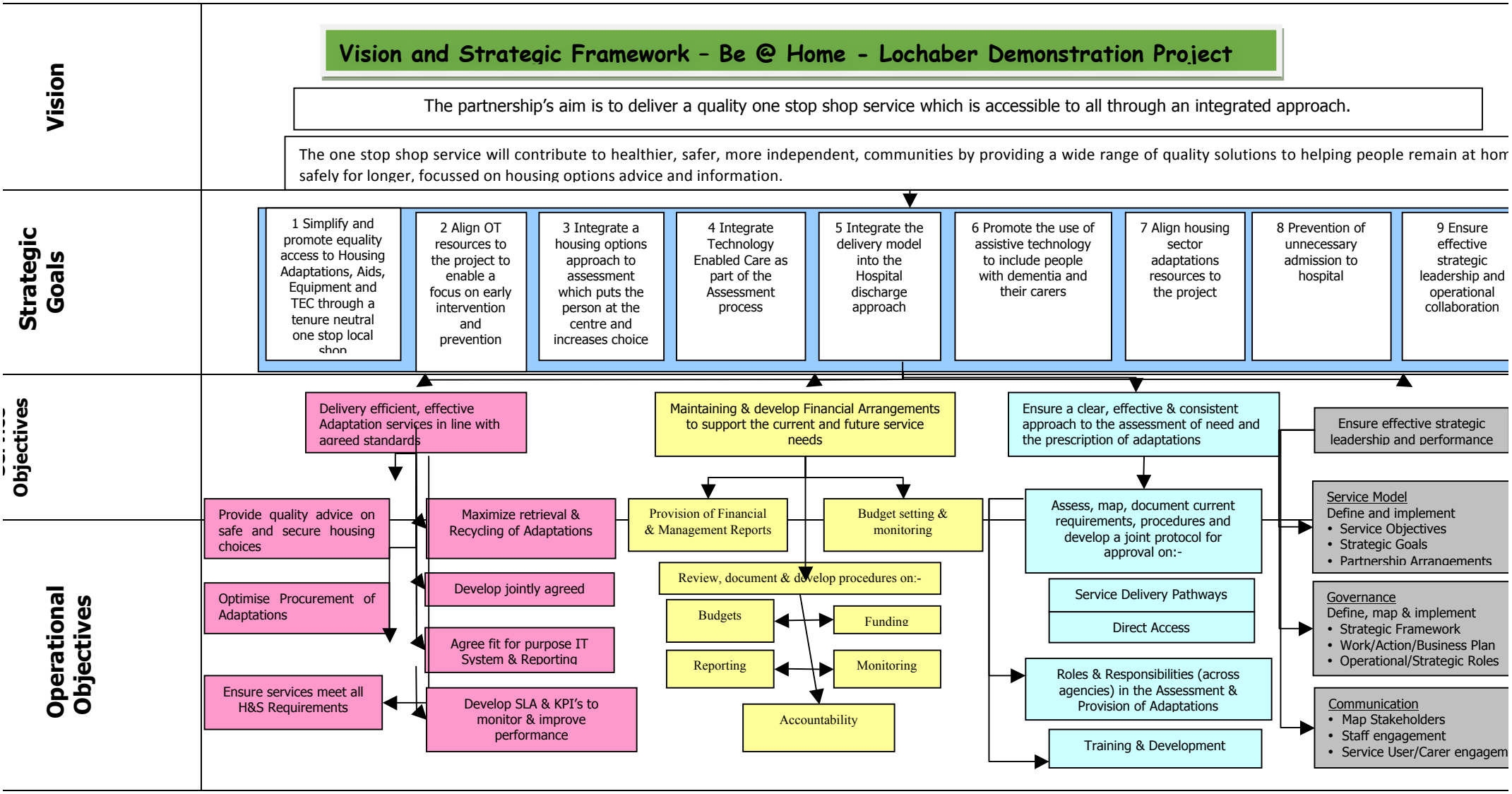
Vision
Vision and Strategic Framework – Be @ Home - Lochaber Demonstration Project
The partnership's aim is to deliver a quality one stop shop service which is accessible to all through an integrated approach.
The one stop shop service will contribute to healthier, safer, more independent, communities by providing a wide range of quality solutions to helping people remain at hom
safely for longer, focussed on housing options advice and information.
Strategic Goals
1 Simplify and promote equality access to Housing Adaptations, Aids, Equipment and TEC through a tenure neutral one stop local shop
2 Align OT resources to the project to enable a focus on early intervention and prevention
3 Integrate a housing options approach to assessment which puts the person at the centre and increases choice
4 Integrate Technology Enabled Care as part of the Assessment process
5 Integrate the delivery model into the Hospital discharge approach
6 Promote the use of assistive technology to include people with dementia and their carers
7 Align housing sector adaptations resources to the project
8 Prevention of unnecessary admission to hospital
9 Ensure effective strategic leadership and operational collaboration
Objectives
Operational Objectives
Delivery efficient, effective Adaptation services in line with agreed standards
Maintaining & develop Financial Arrangements to support the current and future service needs
Ensure a clear, effective & consistent approach to the assessment of need and the prescription of adaptations
Ensure effective strategic leadership and performance
Provide quality advice on safe and secure housing choices
Maximize retrieval & Recycling of Adaptations
Provision of Financial & Management Reports
Budget setting & monitoring
Assess, map, document current requirements, procedures and develop a joint protocol for approval on:-
Service Model
Define and implement
• Service Objectives
• Strategic Goals
• Partnership Arrangements
Optimise Procurement of Adaptations
Develop jointly agreed
Review, document & develop procedures on:-
Budgets
Funding
Reporting
Monitoring
Accountability
Service Delivery Pathways
Direct Access
Governance
Define, map & implement
• Strategic Framework
• Work/Action/Business Plan
• Operational/Strategic Roles
Agree fit for purpose IT System & Reporting
Ensure services meet all H&S Requirements
Develop SLA & KPI's to monitor & improve performance
Roles & Responsibilities (across agencies) in the Assessment & Provision of Adaptations
Training & Development
Communication
• Map Stakeholders
• Staff engagement
• Service User/Carer engagem