



Q Scotland Gathering

Thursday 28 September 2017
The Dovecot Studios, Edinburgh
10:00– 16:00

Aims

1. Create opportunities for face to face meaningful connections which influence the improvement work of members
2. Increase the understanding of Q and individuals understand how to get the most out of Q and what it means to be a member
3. Members contribute their ideas and offers on a Q in Scotland programme of activities

Please note this agenda may be subject to change

Time	Title	Details and Speakers
10:00	Registration and refreshments <i>South Gallery</i>	
10:30	Chairs Welcome <i>South Gallery</i>	Heather Shearer <i>Board and Partnership QI Development Lead, Healthcare Improvement Scotland</i> Laura Allison <i>Head of Quality Improvement, NHS Education Scotland</i>
10:45	Q Q in Scotland <i>South Gallery</i>	Will Warburton <i>Director of Improvement, The Health Foundation</i> Ruth Glassborow <i>Director of Improvement Support and ihub, Healthcare Improvement Scotland</i>
11:30	Networking	Tours of the weaver's studio

	Choose your preferred activities <i>Ladies Baths</i>	Get your photo taken for the Q directory What's On? Hot Topics – suggestions for Open Space Q Case Studies <i>With Amanda Britain, Paul Arbuckle and Joy Ngai</i> Pledges and Requests Exhibition stands
12:15	Curious Q <i>Ladies Baths</i>	
12:45	Lunch and Networking <i>Ladies Baths</i>	Activities available as before
13:45	Open Space <i>South Gallery</i>	
14:45	Afternoon Break and Networking <i>Ladies Baths</i>	Activities available as before
15:15	Next steps and close <i>South Gallery</i>	Heather Shearer <i>Board and Partnership QI Development Lead, Healthcare Improvement Scotland</i>
16:00 – 17:00	QI Connect WebEx with Bill Lucas: 'Getting the improvement habit: why QI is not enough' <i>South Gallery</i>	We will be showing the QI Connect WebEx with Bill Lucas at the end of the day for for anyone who wishes to stay



#QGathering #QScotland

Keynote Speakers

Will Warburton
Director of Improvement
The Health Foundation



Will is Director of Improvement at the Health Foundation. He is responsible for a number of initiatives supporting the Foundation's work to improve the quality of health care services. This includes an ambitious programme of activity and funding, involving partners from academia, the NHS and the wider health and care system, to test, evaluate and share lessons about how to improve care more effectively and efficiently. It also comprises the development of people's skills in leadership and quality improvement approaches. Central initiatives include the Q community, supported by NHS Improvement, connecting people with improvement expertise across the UK, and a collaboration with Cambridge University to develop a research institute, which will

produce practical learning about how to improve care.

Will was previously Forum Director for the World Innovation Summit for Health, and Operational Director at the Centre for Health Policy in the Institute of Global Health Innovation at Imperial College London, where he is an honorary research fellow. Prior to this, Will worked in the NHS as Head of Operations for Women's and Children's services at St. Mary's Hospital and Queen Charlotte and Chelsea Hospital, and as a management consultant at KPMG. While working in the NHS, Will undertook the GenerationQ Fellowship, gaining a postgraduate qualification in leadership and quality improvement.

Ruth Glassborow
Director of Improvement Support and ihub
Healthcare Improvement Scotland



Ruth Glassborow is the Director of Improvement Support and ihub at Healthcare Improvement Scotland. The Improvement Hub provides support for health and social care organisations across Scotland to redesign and continuously improve services, with the ultimate aim of improving the health and wellbeing outcomes for people in Scotland. Before joining Healthcare Improvement Scotland, Ruth worked in the Scottish Government leading work to significantly improve dementia diagnosis rates and post diagnostic support,

alongside a range of other improvements to mental health services. Prior to this she held a range of senior management positions in health and social care around the UK. She has a Masters in Public Administration from Warwick Business School and a Masters in Leadership (Quality Improvement) from Ashridge Business School. Ruth is also a Health Foundation Generation Q fellow and a member of the Sciana Network, a new initiative which brings together leaders in health and healthcare policy and innovation across Europe.