

Case Study: LIST Support for Practices in Inverclyde

What's been happening?

The Local Intelligence Support Team (LIST) has been providing GP practices in Inverclyde with analysis of the effectiveness of additional healthcare professionals working in primary care. Initially, data and data capture methods required for collating data about these new practitioners did not exist. The LIST team discussed with the practice teams what data they would need to measure the effectiveness of these new team members and then new methods of data collections were developed, tested and then reviewed and adjusted where necessary. Following the establishment of measures and subsequent testing of data collection methodology the data was reviewed monthly by the LIST team and presented to the practice teams in ways appropriate to their needs.

What's gone well?

The data gathered demonstrated a shift in workload, showing how much time is estimated to have been saved for GPs in the GP cluster. This has allowed GPs to spend more time in practice and has been invaluable in helping alleviate pressure in practices as ANPs perform home visits when GPs are unavailable.

The outcomes of the work of ANPs is shown below:

- Lower number of admissions – this level of detailed analysis is considered new information for GPs.
- Patients safely dealt with - ANPs can prescribe as well as provide expert advice.
- Patients are able to be safely reviewed by the ANPs

Analysis of this data allows practices and clusters to make informed decisions about introducing ANPs as part of their multi-disciplinary team, and help plan for workload and workforce requirements in the future.

What have we learned?

Collection and analysis of this type of data is useful in helping practices understand how time can be freed up by reassigning some tasks currently undertaken by GPs to other members of the practice staff. Using further analysis and follow up of patients who have had this intervention has demonstrated no issues resulting from the change in practitioner seen.

What could improve?

This initial work has been shared across a range of other Clusters in different areas of Scotland. At the start of each iteration, the data collected can be revised if required to look at the specific local context. However one issue with this type of work is that it can become repetitive for local staff to collect the information, as this is often via manual paper collection. Local systems may have the capacity to record this type of information but this would need to be pursued more effectively to ensure good quality data was being recorded so that it could be readily extracted for analysis.

Where can I find out more?

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Find your local LIST advisor here: [LIST Regional Support](#)