Frailty at the front door collaborative Learning Session 2
Thursday 06 December

#ihubfrailty

Improvement Hub
Enabling health and social care improvement
Aims of the day

• Facilitate reflection with board’s executive sponsors and the wider collaborative on progress and next steps
• Enhance our understanding to optimise patient flow, outcomes and experiences through value stream mapping
• Support delegates to understand and develop high performing teams across the patient pathway for frailty
• Share learning from NHS Grampian’s journey to improve services and outcomes for patients with frailty
• Discuss successes and challenges to date and future direction
• Provide the opportunity to network, share progress and explore opportunities to collaborate
## Agenda

<table>
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<tr>
<th>Time</th>
<th>Topic</th>
<th>Session Lead</th>
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| 09:45 | Chair’s welcome                                  | Claire Ritchie  
Director of Allied Health Professionals  
NHS Greater Glasgow and Clyde                                                 |
| 09:50 | Learning from NHS Grampian experience           | Graeme Hoyle  
Consultant Geriatrician  
NHS Grampian                                                                  |
| 10:35 | NHS board round up                              | Graham Ellis  
National Clinical Lead  
Healthcare Improvement Scotland                                                |
| 11:50 | Team and Executive sponsor reflection           | Claire Ritchie                                                               |
| 12:10 | Lunch                                           |                                                                              |
| 12:45 | Value stream mapping master class               | Graham Ellis  
Alison Redpath  
Data and Measurement Advisor  
Healthcare Improvement Scotland                                                |
| 13:30 | High performing teams                           | Alison Keast  
Specialist Lead  
NHS Education for Scotland                                                    |
| 14:30 | Coffee and networking                           |                                                                              |
| 14:40 | Peer support networking                         |                                                                              |
| 15:10 | NHS board planning                              | Claire Ritchie                                                               |
| 15:30 | Close                                           |                                                                              |
Dates for your diaries

• Data and narrative submission
  — 15 December
  — 15 February

• Steering Group and Project Surgery
  — Wednesday 27 February 2019

• Frailty Networking Event
  — Thursday 16 May 2019