

# Flash report December 2018 Acute Care portfolio

Improving outcomes and experiences for people in acute care.

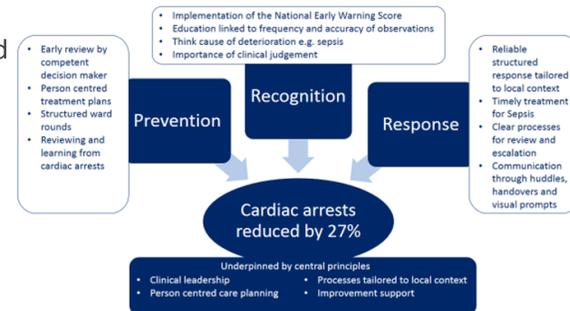
## Deteriorating patients

Deteriorating patients has been a key focus of SPSP since its launch in 2008 with an overarching aim to reduce mortality and harm for people in acute hospitals by improving the reliability of recognition and response for acutely unwell patients.

There is a reduction in cardiac arrest rate of 27% since January 2013 across 15 acute hospitals who have consistently reported from 2013-2018. This means that on average, there are 18 fewer people per month who are suffering this harmful experience in acute hospitals in Scotland.

Find out more about the cardiac arrest reduction by reading the recent blog from Calum McGregor, National Clinical Lead – [click here](#).

There is an e-learning module for the National Early Warning Score (NEWS), available on TURAS. Find out more about NEWS 2 and the e-learning module here: <https://tinyurl.com/y9uhe98c>



## Acute Kidney Injury (AKI) Collaborative

The steering group met on 29 August 2018 to share progress in participating boards and begin to collate feedback as part of the collaborative evaluation.

Learning Session 3 took place on 31 October 2018. The event enabled teams to share learning with each other and to hear from colleagues in Manchester on their AKI improvement work.

The collaborative is due to end in March 2019 and work is underway to understand the impact and to inform the next steps. Exploratory work is also underway to look at how AKI fits with the wider deteriorating patient workstream.

## Frailty at the Front Door Collaborative

The Acute Care team is working in partnership with five NHS boards to improve the processes for coordinating care for people living with frailty who present to Unscheduled Care Services. We are working closely with collaborative teams to support value stream mapping to better understand the system. Testing has commenced with measurement plans established in all five sites.

The collaborative is due to end in May 2019 and planning is underway to evaluate the collaborative, including content and delivery, and to describe the next steps of this work across the ihub.

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## Events

### Acute Kidney Injury (AKI) Collaborative Learning Session – 31 October

Participating teams and interested parties come together to learn from each other's progress and challenges. Speakers from Manchester presented on their quality improvement project which demonstrated improvements in AKI. This work was published in a [BMJ article](#). The flash report for the day is [here](#).



### Deteriorating Patient Networking event – 13 November

Delegates from across acute and primary care were invited to share their work and learn from each other to improve outcomes for patients through the early recognition, response and escalation of deterioration across the pathway. Delegates shared learning from approaches to person-centred care planning and how these can support good conversations and decision-making. The flash report with links to presentations is [here](#).

### Frailty at the Front Door Collaborative Learning Session 2 – 06 December

The learning session provided an opportunity for teams to reflect on progress and next steps. A master class in value stream mapping gave the delegates an appreciation of using this to optimise patient flow, outcomes and experiences.



## Seasons Greetings

The Acute Care portfolio team would like to wish all colleagues a very Merry Christmas and a Happy New Year.

We look forward to working with you all over the coming year.



**QI Connect** is provided in partnership with The Health Foundation as part of their [Q Initiative](#) which is supported and co-funded by NHS Improvement. Q is an initiative connecting people with improvement expertise across the UK. The Health Foundation is an independent charity committed to bringing about better health and health care for people in the UK. NHS Improvement is responsible for overseeing foundation trusts, NHS trusts and independent providers in England.

For more information about upcoming QI connect sessions and to find previous sessions please visit the Healthcare Improvement Scotland [website](#).

## More information

We are always looking for opportunities to share good practice and showcase work to improve acute care. Please let us know about what is happening in your area.

If you would like more information, please contact the team at [hcis.acutecare@nhs.net](mailto:hcis.acutecare@nhs.net)