

Flash report

Acute Care portfolio

Delivering improvement support in acute care settings

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 [@ihub_AC](https://twitter.com/ihub_AC)

SPSP10

As the programme reaches its tenth anniversary, the impact of the work and all those who have contributed to its continued success are recognised at NHS board, national and international levels.



A parallel session at the NHS Scotland event explored the design, development and delivery of the work to improve the quality and safety of care across Scotland. Service users and local and national teams shared their learning and reflections on the impact the SPSP has had over the last ten years and how this will shape future priorities.

Follow us on Twitter #SPSP10 and look out for further news and announcements throughout the year on our [website](#).



National Early Warning Score (NEWS) 2

In February all boards were sent a position statement to outline the revision of the National Early Warning Score (NEWS 2) and the impact on approach to deteriorating patients and sepsis.

To support the reliable delivery of NEWS in NHSScotland, the team worked with NHS Education Scotland (NES) to develop a learning module called 'National Early Warning Score (NEWS) in NHS Scotland' which is now available on [TURAS](#).

NEWS 2 lanyard cards are also now available. If you would like to order any, please email hcis.acutecare@nhs.net.

Meet the team



Geraldine Jordan recently joined the team as Acute Care Portfolio Lead following Penny Bond's retirement. Geraldine most recently worked in NHS Greater Glasgow and Clyde as the Head of Clinical Effectiveness within the Clinical Governance Support Unit. Geraldine managed a range of quality improvement projects across Acute Care, Mental Health and Health and Social Care Partnerships.

Nicki Matteo is the new Administrative Officer for the Acute Care Portfolio.



Events

Deteriorating Patient WebEx – 25 April 2018

Over 40 participants joined the WebEx which provided an update on the national cardiac arrest reduction and NEWS 2, as well as an overview from NHS Fife on their cardiac arrest reduction.

Acute Kidney Injury (AKI) Collaborative Learning Session 2 – 09 May 2018

Teams from the NHS boards in the collaborative heard from Dr Tom Blakeman on improving recognition and response to AKI across the interface between Primary and Acute care. Flash reports and presentations from the day are available [here](#).



Prevention of Falls Networking day – 30 May 2018

Delegates heard from the four NHS boards who had taken part in the case study visits. Professor Dawn Skelton, Glasgow Caledonian University, presented on deconditioning and falls risks and Kirstie Stenhouse, Fracture Liaison Practitioner, NHS Forth Valley shared work on bone health. The flash reports and presentations from the day are available [here](#).

Frailty at the Front Door Collaborative Learning Session 1 – 06 June 2018

Over 50 delegates from the NHS boards and Integrated Joint Boards taking part in the collaborative attended this first learning session. The day allowed delegates to network, share progress, understand the types of challenges experienced in improvement work and develop strategies to encourage and embrace change. Teams also explored ways to collate qualitative data that supports improvements, and enhanced understanding of strategic commissioning. Presentations from the day are available [here](#).

SAVE THE DATE – Deteriorating Patient Event – 13 November 2018, Stirling

The team will be hosting a deteriorating patient event to share work on deteriorating patient, including cardiac arrest reduction and NEWS 2 in acute and community settings.

Falls case studies and driver diagram

The team have worked with NHS boards to undertake a series of case studies to understand the reasons behind improvements in falls and to find out about barriers experienced in boards in reducing falls. The report from these case studies is now available [here](#). This has informed the next steps of this work and the content of the revised driver diagram and change package which can be found [here](#).

The Acute Care portfolio is endorsed by the Scottish Patient Safety Programme (SPSP) - a coordinated campaign of activity to increase awareness and support the provision of safe, high quality care, whatever the setting.

International Forum on Quality and Safety in Healthcare – Glasgow 2019

The Forum takes place in Glasgow on 27-29 March 2019. NHS boards are encouraged to submit abstracts to showcase the continuing improvements for patients and staff. Full details are [here](#).



QI Connect sessions – Summer 2018

Brene Brown	A session with Brene Brown	30 August 2018
Roy Lilley	A session with Roy Lilley	27 September 2018

For more information about upcoming QI connect sessions and to find previous sessions please visit the Healthcare Improvement Scotland [website](#).

More information

We are always looking for opportunities to share good practice and showcase work to improve acute care. Please let us know about what is happening in your area. If you would like more information, please contact the team at hcis.acutecare@nhs.net