

Contact us:



#ctacQI



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### Project status

Phase 1 of the 90 Day Learning Cycle is complete. To date we have researched literature and Primary Care Improvement Plans, and conducted interviews with key stakeholders and experts to scan the current landscape of CTAC in Scotland.



Phase 1

### 90 day learning cycle aim

Through conducting the 90 day learning cycle we will have a better understanding of:

- What the key components are in implementing CTAC services
- How demographics may affect the implementation of CTAC services, for example urban/rural
- What the benefits of CTAC services are to service users and service providers.

We can then define how best to provide improvement support to service providers implementing CTAC services.

### Engagement to date

60

Completed survey responses

23

HSCPs completed survey

Thanks to all who contributed!

37

People interviewed

3

Local CTAC meetings attended

#### ➤ CTAC survey

We ran a survey in December 2018 to scope the current landscape of CTAC services in Scotland, distributed via Chief Officers, Nurse Directors, Cluster Quality Leads and Primary Care Leads. Full report [here](#).

We received 60 responses in total from people with the following perspectives:



■ Medical roles (46.67%) 
 ■ Nursing roles (11.67%)  
■ Strategic roles (25%) 
 ■ Practice Managers (3.33%)  
■ Unknown (13.33%)

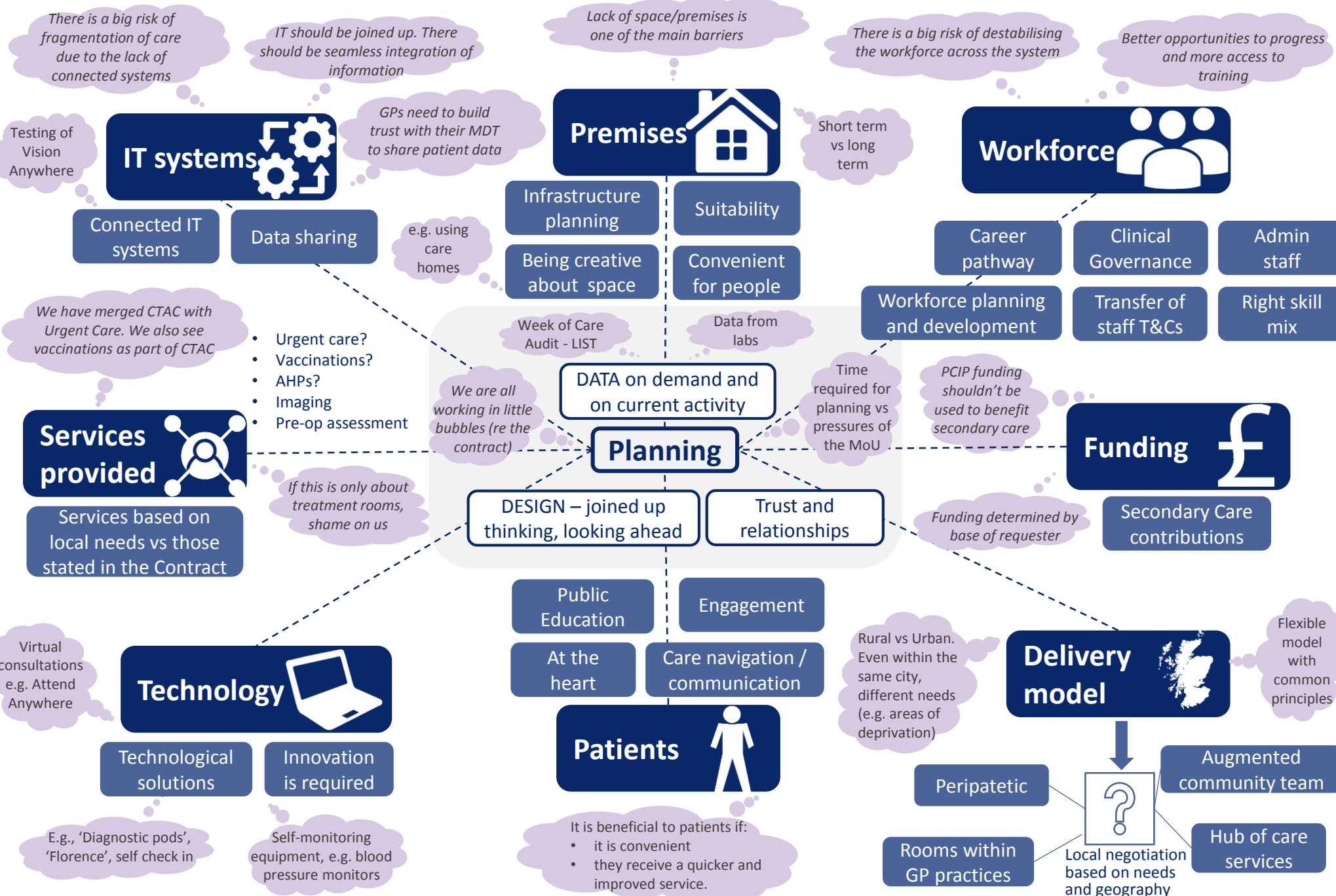
#### ➤ Visits and interviews

We have :

- Visited HSCPs that already have CTAC services to learn about how they work.
- Visited premises providing innovative services to meet local demand, such as Healthy Hoose in Aberdeen.
- Interviewed a wide range of health service professionals to gain their perspective on CTAC.
- Interviewed academics and people who have conducted research in this area.

See page 2 for a summary of the themes we've identified so far.

# Initial Findings from Phase 1 Engagement – Key Components for implementing CTAC



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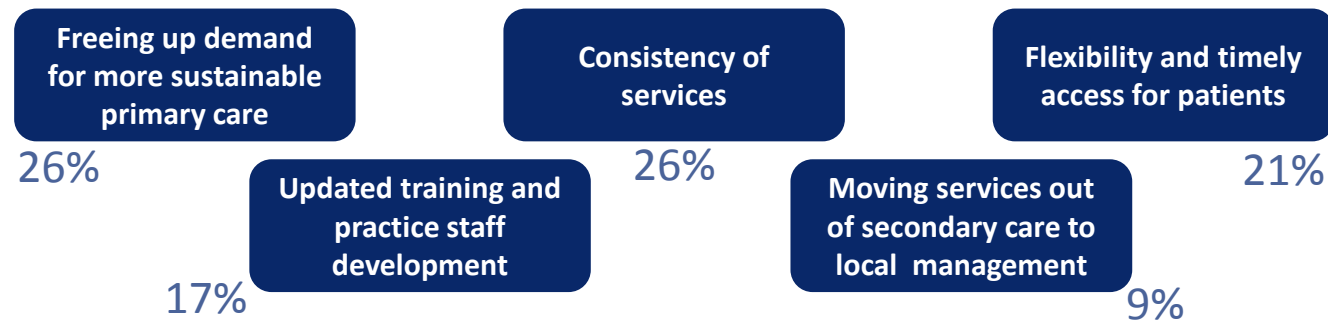


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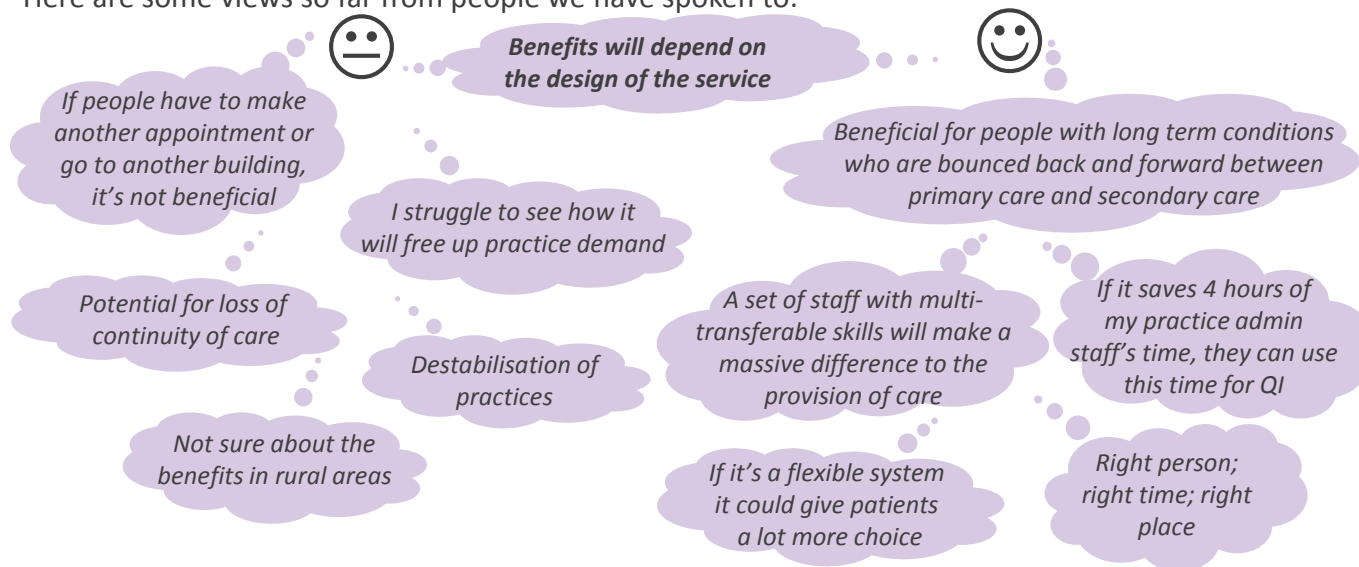
## Initial Findings from Phase 1: Are there benefits of CTAC?

As part of our 90 day learning cycle so far, we have asked people their views about CTAC and to identify any possible benefits.

The top 5 perceived benefits mentioned in the CTAC survey, by % of respondents:



Here are some views so far from people we have spoken to:



## Next steps

In phase 2 we will:

- focus on further exploration of themes that have arisen from interviews in phase 1
- continue to interview experts with a range of perspectives
- begin collecting examples of good practice and case studies in preparation for wider sharing
- begin to scope what QI support would be helpful to HSCPs in their CTAC planning.