



# PASC Programme Measures

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| <b>Measure name</b>                          | % Documents sent to GP for review   |
| <b>Identifier</b>                            | Measure 1   |
| <b>Primary Driver</b>                        | Efficient, effective and safe documentation management  |
| <b>Type</b>                                  | Outcome   |
| <b>Evidence to support suggested measure</b> | Developing the skills of the whole practice team is an important step towards invigorating general practice. With a range of new skills and support to develop their role, practice administrative staff will be able to take on more of the administrative tasks currently carried out by GPs, and therefore enhance their capacity to practice as expert medical generalists. |
| <b>Measurement definition</b>                | Numerator: Number of documents sent to the GP<br>Denominator: Number of documents received by the practice<br>Percentage: $\frac{\text{numerator}}{\text{denominator}} \times 100$  |
| <b>Operational definition</b>                | All documentation is all documentation seen by GP as per locally defined protocol definition.   |
| <b>Data collection and sampling method</b>   | Suggest minimum 1 day a week (same day)<br>Consider mixture of complexity of documentation<br>Lab results should be a locally defined position  |