

# Project Update

## National Board Collaboration for Transformational Redesign

July 2018

### Background and Scope

In order to support system-wide transformation within health and social care it has been agreed that there is a need for a coordinated approach to transformational change.

The National Board Collaboration for Transformational Redesign is being led by Healthcare Improvement Scotland (HIS) and NHS National Services Scotland (NSS) on behalf of all National Boards.

This project will develop a model of a coordinated offer and approach to system-wide transformational change within health and social care, where the transformation has potential to benefit from national support.

See May 2018 update for further information.

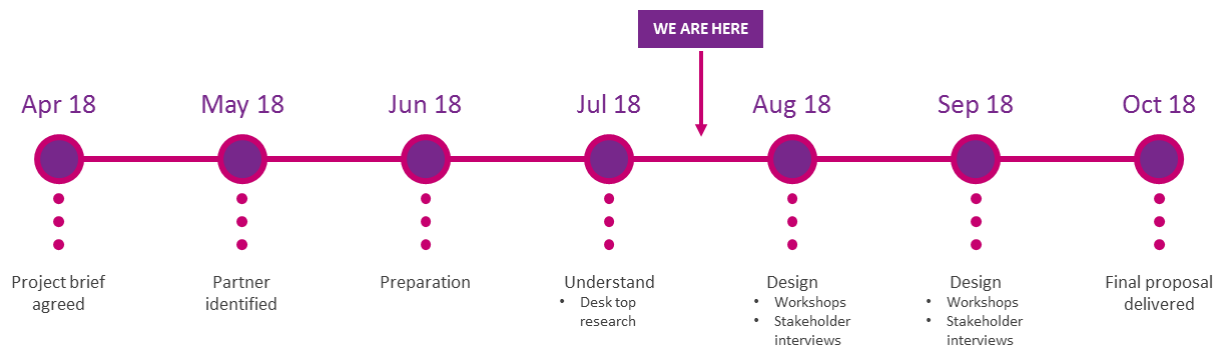
### Progress to Date

- **Sprint 1 commenced:** Contract awarded to Margot White Consulting to lead sprint 1 of the work to undertake desk-top research to review strategic plans and other key documents. The aim of this work is to understand current/future customer\* priorities and needs, and current offers and capabilities of national

organisations providing transformational redesign support. This work is underway and will be completed by end July 2018. The final report will be shared for internal use with the National Board Collaborative in August 2018.

- **Sprint 2 and 3 preparation:** Contract awarded to AAB consulting to lead sprint 2 and 3 of the work to engage with stakeholders and co-design the offer and approach to transformational change. This will include stakeholder interviews and workshops. Planning for stakeholder engagement is underway\*.
- A literature review on approaches to transformational change is underway and an evidence summary will be produced by the Evidence and Evaluation for Improvement Support Team (HIS Evidence Directorate) to ensure that our approach to transformational change is informed by best practice and leading thinking.

\* Customers/stakeholders include Integration Authorities, NHS Boards, Regions, the Scottish Government, and other key partners such as the Care Inspectorate, Improvement Service and third and independent sector representatives.



## Timescales

Sprint 1 will be completed by end July 2018. Stakeholder interviews and workshops (sprint 2 and 3) will be conducted during August and September 2018. The final proposal will be delivered to the National Board Collaborative by the end of October 2018.

## Next Steps

- Stakeholder interviews and workshops.
- Publication of desk-top research.
- Publication of evidence summary.

## Key Contacts

- Diana Hekerem (Head of Transformational Redesign Unit, HIS)  
[diana.hekerem@nhs.net](mailto:diana.hekerem@nhs.net)
- Julie Allan (Associate Director – Digital, NSS)  
[jallan7@nhs.net](mailto:jallan7@nhs.net)
- Colette Mackenzie (Associate Director – Portfolios, NSS)  
[colette.mackenzie@nhs.net](mailto:colette.mackenzie@nhs.net)