

# Project Update

## National Board Collaboration for Transformational Redesign

August 2018

### Background and Scope

In order to support system-wide transformation within health and social care it has been agreed that there is a need for a coordinated approach to transformational change.

The National Board Collaboration for Transformational Redesign is being led by Healthcare Improvement Scotland (HIS) and NHS National Services Scotland (NSS) on behalf of all National Boards.

This project will develop a “Case for Change” for a coordinated offer and approach to system-wide transformational change within health and social care, where the transformation has potential to benefit from national support.

See May 2018 and July 2018 update for further information.

### Sprint 1

Sprint 1 has been led by Margot White Consulting.

#### AIM

To understand current/future priorities and needs (including Integration Authorities, NHS Boards, Regions and the Scottish Government.), and current offers and capabilities of national organisations providing transformational redesign support.

#### APPROACH

This sprint has involved undertaking desk-top research to analyse and synthesise key documents, including:

- 31 Integration Authority strategic plans.
- A sample of six Integration Authority progress reports for 2017-18 and other key documents reporting on health and social care integration progress.

- A sample of five territorial NHS Board operational plans and related transformation and clinical strategies.
- Over 60 Scottish Government national strategies and policies.
- A range of strategic and operational plans across all national NHS boards and other national partners (The Scottish Social Services (SSSC), The Care Inspectorate, and The Improvement Service).

#### SUMMARY FINDINGS

This highly valuable work has made visible a fragmented health and social care landscape with multiple interdependencies. Whilst there are some key themes and priorities emerging it is evident that these are being addressed in multiple ways at a number of levels (local, regional and national) which are not always aligned.

#### REPORT

The final report will be shared for internal use with the National Board Collaborative in August 2018.

### Sprint 2

Sprint 2 is being led by AAB Consulting.

#### AIM

To engage with stakeholders to further understand priorities and needs (demand), and current offers and capabilities of national organisations (supply) providing transformational redesign support.

#### APPROACH

Interviews are currently underway with a range of stakeholders to further understand demand and supply in relation to transformational redesign support (including how work is prioritised and funded).

## SUMMARY FINDINGS

The emerging picture from the engagement work has provided further evidence for the findings from Sprint 1. In addition, it has highlighted that the supply of transformational redesign support is equally complex/unstructured with many differences in how work is prioritised, accessed and funded.

## IMPACT ON THE PROJECT

The findings from Sprints 1 and those to date from Sprint 2 have indicated a need for Sprint 3 to be highly focused – particularly around the capabilities required by the transformation challenge.

They have highlighted the need to develop a robust “Case for Change” that reflects the findings and seeks to inform the model of support for system-wide transformational change within health and social care, where the transformation has potential to benefit from national support.

## Sprint 3

Sprint 3 is being led by AAB Consulting.

### AIM

To engage with stakeholders and develop the “Case for Change”.

### APPROACH

A stakeholder workshop is being planned for autumn 2018. This will involve further developing a shared understanding of the context and current offers from national organisations providing transformational redesign support. Sense-making activities will be undertaken to articulate an agreed

“Case for Change” that informs the model of support for system-wide transformational change.

## Timescales

Final report for Sprint 1 will be available by end August 2018. Stakeholder interviews and workshops (Sprint 2 and 3) will be conducted during August-October 2018. The final proposal will be delivered to the National Board Collaborative by the end of October 2018.

## Next Steps following Sprint 3

It is recommended that following Sprints 3 additional work is undertaken to further develop the coordinated offer and approach to system-wide transformational change within health and social care.

## Key Contacts

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