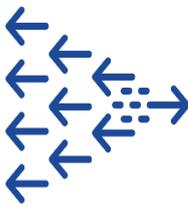


Week of Care Audit for Community Treatment and Care (CTAC) Service Planning in Perth and Kinross HSCP



Context

In order to plan their Community Treatment and Care (CTAC) Services, Perth and Kinross (P&K) Health and Social Care Partnership (HSCP) first needed to understand the demand for these services and also the size and scale of the workforce needed to deliver them.



What they did

A '**General Practice Nursing - Week of Care Audit**' was conducted across GP practices to capture general practice nursing activities related to requests from within GP practices and from secondary care during one working week. This included data collection of nursing activity, e.g. number of nursing appointments, main type of clinical nursing activity performed, who requested the appointment and the appointment duration (in minutes).

P&K enlisted the help of their regional Local Intelligence Support Team (LIST) Analyst to develop a data collection tool for practices to record key data. The tool was piloted and any modifications made before practices conducted the data collection. Data was returned to the LIST analyst for the purposes of analysis.



Impact

P&K HSCP can now use the data collected to plan their workforce requirement to deliver CTAC services.

At least 726 hours of nursing time support can be provided to GP practices by CTAC services in Perth and Kinross.



Top tips

- Do the groundwork to **engage with practices** before the data collection exercise.
- **Work closely with Practice Managers** as they play an instrumental role in engaging staff and in the data collection process.
- **Test the tool** within practices before beginning the data collection exercise.
- **Give staff flexibility** in the timings to complete their data collection so it suits them.

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Where can I learn more?

- Find out more about your **LIST team** and how they can help you [here](#).
- Further information about our CTAC improvement programme can be found [here](#).

Tell us your thoughts

Did you find this case study useful? Do you want to find out more? Contact us by completing our [online form](#).

NOTE: Huge thanks to:

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