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**Improvement Hub  
Healthcare Improvement Scotland**

<b>Edinburgh Office:</b> Gyle Square 1 South Gyle Crescent Edinburgh EH12 9EB	<b>Glasgow Office:</b> Delta House 50 West Nile Street Glasgow G1 2NP
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**0131 623 4300**

**0141 225 6999**

[hcis.pcpteam@nhs.net](mailto:hcis.pcpteam@nhs.net)

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## Primary Care Improvement Portfolio

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Supporting primary care providers to reform service delivery for people in Scotland



The Scottish Patient Safety Programme (SPSP) is a unique national initiative that aims to improve the safety and reliability of health and social care and reduce harm, whenever care is delivered.

As part of Healthcare Improvement Scotland's ihub, SPSP is a coordinated campaign of activity to increase awareness of and support the provision of safe, high quality care, whatever the setting

To find out more visit [ihub.scot](http://ihub.scot)



Healthcare  
Improvement  
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The Primary Care Improvement Portfolio (PCIP) work plan has been co-produced with key stakeholders and is regularly updated and refined.

We support teams to lead on improvement work under the following themes:



### **Creating the conditions for GP Cluster working**

We provide a range of improvement tools, materials and engagement opportunities at both regional and national levels to support the development of quality improvement capacity and capability within GP clusters.



### **Supporting new models of care**

Providing improvement support to enable Health and Social Care Partnerships to deliver primary care reform. PCIP brings expertise from Scottish Patient Safety Programme (SPSP) Primary Care, SPSP Medicines and other primary care improvement work.



### **Capturing and sharing evidence and data**

An integral part of our improvement programmes is evaluating, capturing and sharing evidence by developing case studies, tools and resources. These activities and products help to enhance patient safety and care and accelerate improvement.

### **What we do**

We provide quality improvement and service redesign support along with leadership tools, resources and collaborative learning opportunities by:

- 1** Creating networking opportunities both locally and nationally for our colleagues across Primary Care.
- 2** Helping create the conditions for innovation and improvement by supporting Primary Care teams with quality improvement work.
- 3** Accelerating learning by capturing and sharing experiences of others.
- 4** Collaborating with people to work towards common goals.
- 5** Co-designing tools and resources with teams, so that others can adopt and adapt to their local needs.
- 6** Continuing to support a number of aspects of SPSP in Primary Care, SPSP Medicines and SPSP Dentistry.