December site visits
The national team met with improvement coaches, team leads, and others working on Value Management at site visits in December. The visits provided a valuable opportunity to **bring teams together, build relationships and make useful connections.** Although boards are at different stages of development, some common themes emerged at the visits:

- Progress has been made with team readiness assessments and selection of measures.
- Several teams described measures that will take them to a place of having a working box score in the near future.
- Many opportunities to align with other programmes were identified, such as SPSP and Excellence in Care.
- There was a high level of interest in capacity measures and how capacity can be measured in different contexts.
- Boards are developing communication plans to raise awareness and prepare for scale-up and spread.

January coaching calls
The first coaching calls for improvement coaches took place in January. The following themes emerged:

- Process mapping is ongoing within teams.
- Most teams are progressing well with the development of their box scores and have identified potential measures for inclusion.
- A few teams are continuing to complete the linkage tool and identify measures.

Several teams were looking for support with **finance and capacity measures data collection and reporting**, so this was a key focus of the coaching calls.

**NHS Greater Glasgow & Clyde launch event**
Staff working on Value Management at NHS Greater Glasgow & Clyde came together on Wednesday 27 January for an event to celebrate the launch of this work. The national team delivered a session on Value Management methodology, after which teams worked on developing improvement ideas and measures from their linkage exercise. This collaborative session was attended by the clinical service team, senior management accountants and senior leaders.

The event highlighted the **benefits of the multidisciplinary nature of the Value Management approach**. Several ideas were generated, illustrating what can be achieved through this way of working.

**Reporting**
The national reporting process on NHS board progress with Value Management commenced in January. All boards will receive feedback. The next report and data submission date is **Monday 17 February.**
Workshop 2 for improvement coaches, team leads & management accountants

Tuesday 28 & Wednesday 29 January, SHSC, Edinburgh

The second Value Management workshop brought together improvement coaches, team leads and management accountants to build capacity and capability for improvement. The presentation slides are now available on the Knowledge Hub.

**Day 1**

**Establishing a team**
The workshop started with a session on roles and responsibilities in Value Management and the characteristics of high performing teams.

**Aim statements**
The importance of having an aim statement and the key aspects of an effective aim statement were discussed.

**Introduction to measurement**
A session on the principles of data for improvement and how to construct run charts and pareto charts took place.

**Planning for scale up and spread**
The final session of the day focused on understanding the concepts of scale up and spread and beginning to consider the adoption attributes.

**Specific**

**Time bound**

**Aligned**

**Numeric**

**Day 2**

**Testing change ideas**
Day 2 of the workshop began with a session on applying knowledge and skills to each step of the PDSA cycle.

**Telling your improvement story**
The importance of telling their improvement story and the key design principles of data visualisation was discussed.

**Facilitation**
In the afternoon, the responsibilities of a facilitator and questioning skills to aid facilitation were covered.

**Coaching**
The final session focused on helpful coaching questions. Coaches and team leads had the opportunity to practice coaching conversations.

**Responsibilities of a facilitator:**
- Prepare in advance
- Establish expectations
- Guide the group in sharing information
- Establish a ‘parking lot’
- Maintain a list of action items
- Stay objective
- Discover through questioning
- Ensure agreement of actions

Applying PDSA using coin spinning exercise #ValueMgt @joehandsnhs
Next steps

February site visits
The national team will be visiting NHS boards throughout February. The purpose of the site visits is to support the creation of visual management boards, the prioritizing of improvement ideas and analysis of data.

February coaching calls
The purpose of the February coaching calls is to explore areas of success/challenges with improvement coaches around box scores and visual management boards to allow for effective sharing. Feedback on submitted progress reports and data will also be discussed.

Project surgery WebEx 1
The first project surgery WebEx for coaches, team leads, teams and finance staff will take place on Tuesday 10 March 2.30-3.45pm and will provide boards with the opportunity to learn from each other.

Finance WebEx 1
This WebEx is the first of a number of opportunities for management accountants to engage with each other and the national team to learn about Value Management and share their experience. The WebEx will take place at 3.00-4.30pm.

The Knowledge Hub

If you have not already joined the Value Management Collaborative Knowledge Hub group you can find out how to do so here.

You can also scan this barcode with your smartphone camera to go to the Knowledge Hub homepage where you can create an account.

What’s new on the Knowledge Hub?

- Board communication tools, including local learning session agenda and flash report templates
- Presentations from the recent workshop for coaches and team leads
- A tool for measuring staff experience, and
- Updated key activity tracker.