

Improvement Hub

Dementia in Hospitals Collaborative Learning Session 1 (LS1)

28 January 2020

 hcis.dementiainhospitals@nhs.net

 @focusondementia
#Focusonhospitals



Thank you for joining our first Learning Session

We were delighted to welcome 108 people to our first Learning Session on Tuesday 28 January at the Golden Jubilee, Glasgow. Delegates had the opportunity to learn more about Quality Improvement, identify their teams and start work on their projects. The session was chaired by Michelle Miller (Portfolio Lead, Healthcare Improvement Scotland). It was attended by Alzheimer Scotland Dementia Nurse Consultants and representatives from the 10 NHS boards taking part in the collaborative.

Aims and objectives

The following aims and objectives were agreed for the learning session. We wanted to:

- bring together collaborative teams to learn and share
- develop skills and knowledge in Quality Improvement methodology
- develop team driver diagrams
- identify next steps for projects, and
- learn, share and network with colleagues.

Feedback

Thank you to those who completed our evaluation form. Many of our delegates commented that they enjoyed networking with others and the practical sessions on Quality Improvement. Delegates said they would describe the day as...

Informative Motivational
Valuable Interactive
Inclusive Inspiring

Our delegates said...

‘Thank you! Today reminded me of why I do the job I do and how I want to make a difference!’

‘I feel more confident about using driver diagrams.’

‘I learned why sharing is good to improve practice.’

The day in numbers...

108 attendees

Joined us at the event



84% agreed

the event improved their knowledge of QI methodology



141 tweets

Tweeted by 52 Contributors during the day



22 teams

represented



10 NHS boards

represented



74,768 tweet reach

Potential number of users who may have seen our hashtag



A packed agenda

In the morning, delegates heard from Ruth McMurdo (Head of Nursing, Healthcare Improvement Scotland) as well as Joan Pollard (Associate Director of Allied Health Professionals, NHS Dumfries & Galloway). Ruth (and her rubber ducks!) spoke about how life begins at the end of your comfort zone while Joan emphasised the multi-disciplinary approach to this work.

Later on, several staff from Specialist Dementia Units spoke about their improvement work. You can find out more about this work from our website (ihub.scot/specialist-dementia-units) or read the case studies (ihub.scot/improvement-programmes/focus-on-dementia/specialist-dementia-units/case-studies).

Throughout the day, collaborative teams learned about Quality Improvement approaches and how to apply these practically to their own projects.

Vox pops

A big thank you to the delegates who filmed interviews over the lunch break. The question was ‘What are you hoping to get out of the collaborative?’



‘We are hoping as a team to enhance our patient’s journey from admission to discharge’
Lisa, NHS Grampian



‘I’m hoping to further my knowledge and understanding of Quality Improvement and dementia’
Kristi, NHS Lothian



‘I’m just hoping that we can get better ideas to implement in the ward to hopefully improve the patient’s stay within the ward’
Mairi, NHS Ayrshire & Arran

Next steps

The Webinar at the end of February will focus on data and measurement and planning is already underway for Learning Session 2 which will take place in July. The Focus on Dementia team are also scheduling visits to the collaborative teams over the next few months to support them with the next steps.

