



First meeting

The pharmacy outreach team approached Jamie (not real name) who was rough sleeping.

At this point he was using intravenous drugs with no access to opioid replacement therapy. He also had a range of medical conditions that were not being treated.



Through the front door

At the point of access Jamie was able to receive both social and health support from the Streetworks team and the Pharmacist.

He was given rapid access accommodation. A wheelchair was provided to support mobility and an appointment was made to access benefits.

The Pharmacist registered him with a GP, was given medication to treat COPD and was started on a methadone prescription.

Ongoing support

Ongoing support was provided by the whole team.

Streetworks helped Jamie get into long term, secure accommodation.

Jamie was supported to engage with treatment for Hepatitis C.



Pharmacist Prescribers working with people who are homeless – PHOENIX - Edinburgh

People experiencing homelessness are more likely to experience health issues, yet face many barriers to healthcare and often miss out on available support.

To ensure that people experiencing homelessness have access to the support they need, an outreach service was developed, including an outreach worker and an independent prescribing pharmacist.

Where he is now

Jamie is now in secure accommodation and in receipt of benefits.

He is on a continued methadone prescription and has reduced his intravenous drug use.

He has been successfully treated for Hepatitis C and is regularly taking COPD medication.

