


Improvement Hub

Inverclyde care co-ordination for people with dementia programme Learning Session 1 (LS1)

5 December 2019

 hcis.focusondementia@nhs.net

 @ihubscot

#Focusoncoordination



Thank you for joining our first Learning Session

We were delighted to host 39 professionals at our first learning session on Thursday 5 December at the Beacon Arts Centre, Greenock. Delegates had the opportunity to learn more about quality improvement and start to plan improvement ideas for the first five priority areas.

*“Participation and motivation from those who attended generated fantastic improvement ideas. Thank you everyone for your contribution”.
Brenda Friel, Associate Improvement Advisor.,
Inverclyde Care Co-ordination Project*

*“The event was very good. The more colleagues interact with each other the better the outcome the care co-ordination will be.”
Delegate*

Initial priorities for LS1

A number of priorities for improvement were identified at the stakeholder event in September 2019. The following priorities were agreed as our initial focus:

- Post-diagnostic Support
- Single point access through Access First
- Dementia register/understanding population
- Learning disabilities and other minority groups
- GP practices – Dementia Friendly GP practices/eFrailty

Feedback

Thank you to those who completed our evaluation sharing what they liked and what could be improved about our event. Many of you commented that you enjoyed discussion with other professionals and the practical session on Quality Improvement.

Next steps

Follow up catch ups will be arranged with individual teams to progress improvement action planning. Planning is already underway for Learning Session 2 so please add **Friday 6 March, The Beacon Arts Centre** to your diary. The next Webinar will focus on the main clinical issues around Adults with Incapacity on 22 January 2020, please [register here](#).

The day in numbers...

39 attendees

Joined us at the event



86%

Agreed or strongly agreed the event improved their knowledge of quality improvement methodology



35 tweets

Tweeted by 17 Contributors during the day



90%

Rated the event as good or very good



95%

Agreed or strongly agreed the event helped to develop the change package for the programme



25,390 tweet reach

Potential number of users who may have seen our hashtag.

