

Value Management Collaborative

Flash report October 2020



 hcis.valuemgt@nhs.scot

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Remobilisation of the collaborative

In March 2020 a decision was made to hibernate all collaborative activity to avoid placing additional pressure on boards at a time when they were heavily involved in preparing for and responding to Covid-19. Following a period of stakeholder engagement with participating NHS boards, a decision was reached to resume collaborative activity in August 2020.

Consultation webinar

Monday 17 August 2020

A post hibernation consultation webinar took place with improvement coaches and teams to present the proposal for the revised plan for the collaborative following stakeholder input and invite feedback further from participating NHS boards.

Virtual site visits

All site visits took place virtually in August and early September 2020 to reconnect with each NHS board around the plans for the collaborative and to discuss the revisions to existing partnership agreements.

Coaching calls

Coaching calls for improvement coaches restarted in September 2020 with the following themes emerging:

- Teams are reviewing box score measures following some pathway changes
- Several teams were looking for support with capacity measure data collection and reporting
- Team working and coaching support was a core theme and focus.

Learning modules

3,8 September and 6 October 2020

Thank you to those who attended the three learning modules as part of the improvement capacity and capability building programme. These webinars focused on:

- Orientating participants around the national MS teams structure & programme overview
- Building skills and understanding around online facilitation, and
- Learning about the value of qualitative and quantitative data for improvement, tools and techniques to collect and analyse qualitative data, and the use of a blended approach in value management work.

All presentation slides can be found in the 'Events & Webinars' folder on the [Knowledge Hub](#) library.

Revised key documents

Following the remobilisation of the collaborative, we have produced an addendum to the Value Management pack and have updated the activity tracker with all upcoming activity for the collaborative. Both documents can be found currently on the [Knowledge Hub](#) library.

Progress reporting

The monthly national reporting process on NHS board progress with Value Management is resuming in October 2020. All NHS boards will continue to receive written feedback which will be discussed on coaching calls. The next report and data submission date is **Monday 19 October**.



Workshop 3 for improvement coaches and team leads

Tuesday 15, Wednesday 16 & Thursday 17 September 2020, via MS Teams

The third Value Management workshop was delivered virtually over three sessions and brought together improvement coaches and team leads to focus on revisiting Value Management methods and team linkage exercises, establishing a team and using Kahler's Drivers to support this, and understanding the concept of Joy in Work. All presentation slides are now available on the [Knowledge Hub](#).

Session 1

What is Value Management?

The workshop started with a recap on the Value Management method as an approach to managing quality.



Box Score



Visual Management

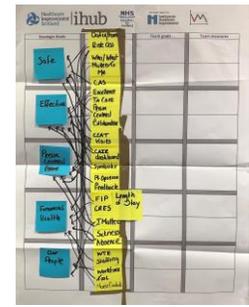


Huddles

The three interventions of the method were revisited.

Identifying & aligning aims

The linkage exercise was discussed as one of the tools that can be used to identify team performance measures.



Breakouts

To finish off the session, each NHS board moved to a facilitated breakout room to review their own linkage exercise and box score measures.

Session 2

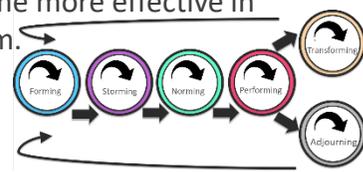
High performing teams

Session 2 started by discussing the dysfunctions of a team and the five characteristics of high performing teams:



Working with teams

The group then focused on the six stages of team development and ways to become more effective in a team.



Kahler's drivers

Based on their Kahler's driver scores, participants joined one of the breakout sessions and were asked to consider:

- A meaningful compliment to us would be...
- We are most engaged working in teams when..
- If we are not engaged, it's because we (do/don't)...

Session 3

Joy in work

This session explained the concept of Joy in Work and explored the underpinning principles of a meaningful and fulfilling work life. Participants were asked to consider in breakouts how they could look to apply these principles in their own contexts.



Your feedback on workshop 3

- Helpful recap of Value Management
- Technology worked well
- Good insight into common issues between NHS boards
- Breakouts tricky to navigate initially
- Want longer in breakout rooms
- Everyone is missing the face to face element

Thank you for your feedback!

Join the conversation



#ValueMgt

Use the Value Management hashtag and follow **@ihubscot** on Twitter to join the conversation.



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Next steps for 2020

**28
Oct**

Finance webinar 1

This webinar will be held via MS teams between 3.00-4.30pm and will focus on the financial aspect of Value Management. It is aimed at management accountants and improvement coaches.

**18
Nov**

Project surgery 1

This project surgery will be held via MS teams between 2.00-3.30pm and will give NHS Forth Valley the opportunity to share their work and progress across teams.

**24-26
Nov**

Workshop 4

This workshop for improvement coaches and team leads will be held virtually over three sessions and will focus on working with teams, interpreting and understanding run charts & prioritising improvement work and coaching conversations.

**7
Dec**

Resistance is Human webinar

This webinar will be delivered by the ihub's Director of Improvement, Ruth Glassborow. This will run from 2.30-4.00pm via MS teams and will be of interest to everyone working on Value Management including executive sponsors and team members.

**8
Dec**

Learning module 4

This module for Improvement coaches will focus on human factors & system reliability and will run from 2-3.30pm via MS teams.

Moving from the Knowledge Hub to Microsoft Teams

Following your feedback, we will be moving all resources from the Knowledge Hub over to MS teams **by 30 October 2020**. If you are not already a member of the 'Value Management Collaborative' MS Team, you can **request to join via this [link](#)**.

This will be a secure space for NHS boards to easily navigate resources and better connect with colleagues from other NHS boards working on Value Management.



If there is any content you would like us to include in the December 2020 flash report, please let us know.

Contact us:



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