

Value Management Collaborative

Flash report
December 2020



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Finance webinar

Wednesday 28 October 2020

The national team delivered a webinar to support management accountants and teams with the financial aspect of value management. Many thanks to Alan Hynd, Management Accountant, NHS GGC, who shared the work they have done to capture finance data for the box score. The webinar gave colleagues the opportunity to explore common challenges around finance data and discuss the future of a finance network. A second webinar will take place in February 2021.

Project surgery

Wednesday 18 November and Monday 14 December 2020

Many thanks to the teams in NHS Forth Valley and NHS Lothian who presented and shared their value management work at our first and second project surgery. These sessions are a great opportunity for NHS boards to share learning and ideas and support each other with common challenges.

Resistance to change webinar

Monday 7 December 2020

Ruth Glassborow, Director of Improvement, ihub, led a webinar on resistance to change to support NHS boards as they engage with multi-disciplinary teams and plan for spread. The session focused on the theory of resistance to change and practical application of the theory to change projects. The slides and handouts from the session have been uploaded to the Value Management Collaborative MS Team and can be found [here](#).

Coaching calls

The monthly coaching calls with improvement coaches continued in November where the following progress was highlighted:

- increasingly robust population of box scores with finance data
- many teams are starting to reap the benefits of focusing on staff wellbeing as one of their performance measures
- pressures on capacity from COVID-19 are still there but despite this teams are pressing ahead with visual management and establishing huddles.

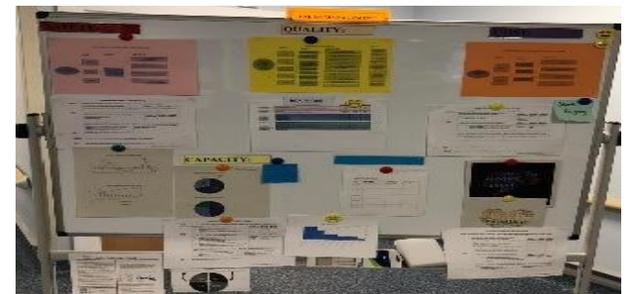
Visual management boards

Many thanks to our participating NHS boards who have shared these fantastic examples of visual management.

NHS Tayside



NHS Greater Glasgow & Clyde





Workshop 4 for improvement coaches and team leads

Tuesday 24, Wednesday 25 and Thursday 26 November 2020, via MS Teams

The fourth value management workshop was delivered virtually over three sessions and brought together improvement coaches and team leads to focus on building consensus in teams, developing skills in coaching conversations and working together effectively to use data for improvement. All presentation slides have now been uploaded to MS Teams and can be found in the [library](#) channel in the 'Events' folder.

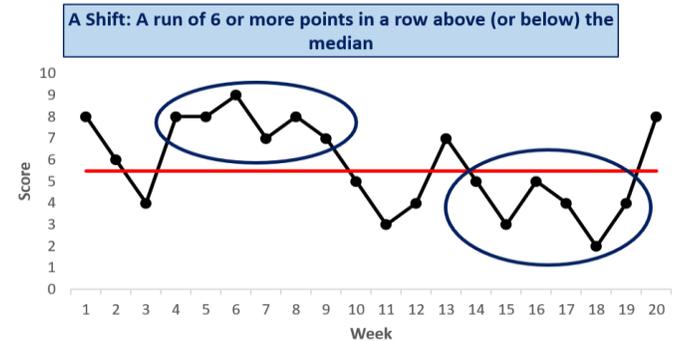
Session 1

Understanding run charts

Session 1 focused on interpreting and understanding run charts and prioritising improvement work.

The session started with a reminder of the run chart rules and examples of using run charts within teams were discussed.

Each NHS board then moved to breakout sessions to test out prioritising their own ideas when making decisions around interventions.



Session 2

Team consensus

Session 2 focused on working with teams, reaching consensus and providing feedback.

The session started by looking at team consensus and the tools that can be used to help reach this.

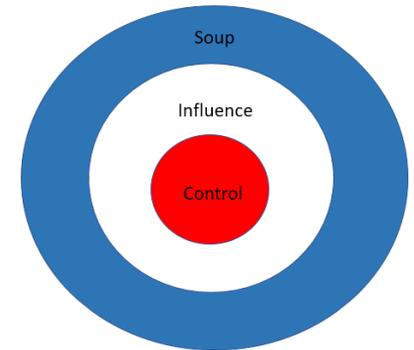
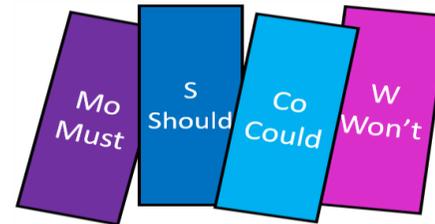
For more resources on team consensus and other tools please see the below links:

- [Liberating Structures](#)
- [Creative Approaches to Problem Solving](#)

Consensus tools

The 4 tools that were discussed during the session were:

- Voting
- Circles and soup
- MoSCoW prioritisation tool
- Wise crowds



Session 3

Coaching conversations

Session 3 focused on using coaching conversations to progress improvement work. Conversation pointers and reframing strategies were discussed and participants were split up into groups of three to practice coaching conversations around an improvement issue.

- Metaphors
- Analogies
- Multiple Perspectives
- Role Playing
- Scaling
- Miracle Question
- Change the Doing
- Reflection
- Highlight Resources

Your feedback on workshop 4

Great explanations and examples in the presentations

Good refresh of the tools involved

Thank you for your feedback!

Great opportunity to connect with teams in breakouts

Not all NHS boards could access Jamboard

Some sessions were a bit long and others too short

More time to mix with other NHS boards

Join the conversation



#ValueMgt

Use the Value Management hashtag and follow [@ihubscot](#) on Twitter to join the conversation.



Healthcare
Improvement
Scotland

ihub

Next steps for 2021

**20
Jan**

Project surgery 3

This project surgery will be held via MS teams between 2.00-3.30pm and will give NHS Highland the opportunity to share their work and progress across teams.

**26
Jan**

Module 4

This module is aimed at improvement coaches and will focus on freezing and extending baseline medians to track improvement. It will run from 2-3.30pm via MS teams.

**9
Feb**

Module 5

This module aimed at improvement coaches and team leads will focus on human factors and reliability. It will run from 2-3.30pm via MS teams.

**11
Feb**

Finance webinar 2

This webinar will be held via MS teams from 3-4.30pm. We are currently asking teams for their input as to what this session should focus on.

**16
Feb**

Module 6

This module for improvement coaches will focus on transitioning teams to independence and will run from 2-3.30pm via MS teams.

Welcome Anne Marie!



We are delighted to introduce Anne Marie Hunter who has recently joined the national team as the new Admin Officer. She will be monitoring the Value Management mailbox and looks forward to meeting you all soon. ☺

Happy holidays and warm wishes for 2021 from the Value Management team!

A huge thank you for all your hard work over the past year and we look forward to making more great progress in the new year.



If there is any content you would like us to include in the February 2020 flash report, please let us know.

Contact us:



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