

Value Management Collaborative

Flash report
February 2021



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Capacity and engagement

We fully acknowledge the pressures that services are currently facing and how this is impacting on capacity of some teams to engage with collaborative activity. We will continue to check in every four weeks to make sure we have an accurate picture of your capacity to engage and will use this information to review and adapt our planned activity going forwards.

We really appreciate your ongoing support, hard work and progress during these difficult times.

All presentation slides and resources can be found in the 'Events' folder in our [Value Management Collaborative MS Teams group library channel](#).

Project surgeries

20 January and 22 February 2021

Many thanks to the teams in NHS Highland and NHS Greater Glasgow and Clyde who presented and shared their value management work at our third and fourth project surgeries. It was fantastic to hear about the progress that teams have made even in these challenging times and see some productive discussion between boards.

These sessions continue to be a great opportunity for NHS boards to share learning and ideas and support each other with common challenges.

Coaching calls

Coaching calls with improvement coaches continued in January, highlighting the following common themes:

- **Pressures on the system** from COVID-19 are challenging some teams to actively continue with value management
- Teams are continuing to embed the collection of **staff wellbeing data**
- Teams are exploring different and innovative **ways to display visual management board virtually** for huddles.

February coaching calls are currently underway.

Learning Module 4

26 January 2021

Thank you to those who attended learning module 4, part of the improvement capacity and capability building programme. The session aimed to advance participants' skills in building and analysing time series data to track improvement. The objectives were to:

- be familiar with the layout of box score templates and how to use it
- be able to adapt chart layouts to display variation
- know when and how to freeze and extend baseline medians in run charts, and
- recognise the impact of COVID on data.

Thank you for your feedback!

"Love the break out rooms in small groups – easier to learn and would be great to have recorded sessions."

"Loved the content, flow and pace. Perfect"



Value Management Collaborative – Finance Webinar 2 (via MS Teams)

11 February 2021

This webinar aimed to support management accountants and teams with the financial aspect of value management.

Jeff Rakover, Senior Research Associate, Institute for Healthcare Improvement, started the session by looking at working with aggregated data (which is typically useful for identifying potential savings in drugs or supplies data), and utilising pivot tables to interrogate finance data.

What do we mean by “aggregated” data?



- Recall that the frequency of measurement in the box score should be weekly, or at most, monthly
- By “aggregated data,” we mean data has a longer periodicity; e.g., several months of data combined
- While weekly data is necessary to understand changes in delivery patterns happening close to real time that may require attention, aggregate data are still helpful in giving us a full picture of performance over time.

Many thanks to Claudine Macmurdo, Finance Manager, NHS Forth Valley, who shared her experience of using a value management approach to identify and sustain reductions in drug costs in their Day Medicine team by providing care in the community.

Key messages:

- Alternative model provides cost savings, whilst providing care closer to home;
- May have financial / capacity ramifications for the community team.
- Finance team played key role in estimating the average cost of a patient’s care per year and approximate spend reduction per drug, per patient.

Attendees also explored the impact COVID-19 may have on finance data. Common themes included:

Difficulties with Tracking Costs	Higher Costs Per Visit
Staff numbers reduced due to staff shielding, self isolating, or home schooling whilst PAYE costs remain static	More being done per visit to reduce footfall and multiple appointments
Rapidly changing ward designations (e.g. medical -> surgical, changing staffing and skill mix required)	Patients being seen later and therefore conditions being more advanced so the cost of diagnosis or intervention also increases.
Redeployment of staff	
Fluctuations in ward capacity/beds	

Value Management national team updates

Say goodbye to...



We would like to say a big thank you to **Geraldine Jordan** for her fantastic leadership and wish her all the best in her new role in NHS Greater Glasgow & Clyde!



We wish **Alison Hunter** all the best in her retirement when she leaves us at the end of March. We are very thankful for all her hard work over the years!

Say hello to...



We are delighted to introduce **Benjamin McElwee** who joined the team as Improvement Advisor in January and will be working with you closely over the coming months.



We look forward to working with **Claire Mavin** in her new role as Portfolio Lead for the Value Management Collaborative and Acute Care Portfolio, starting in March.

Join the conversation



#ValueMgt

Use the Value Management hashtag and follow [@ihubscot](#) on Twitter to join the conversation.



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Next steps for 2021

**30
March**

Reflecting, Learning and Looking to the Future

This session will be held via MS Teams between 2.00-4.00pm and will reflect on the achievements that have been made so far by participating NHS boards and teams and begin a dialogue about the next phase of the collaborative.

**13
April**

Module 5

This module is aimed at improvement coaches and team leads and will focus on human factors and reliability. It will run from 2.00-3.30pm via MS Teams.

**15
April**

Module 6

This module aimed at improvement coaches will focus on transitioning teams to independence and will run from 2.00-3.30pm via MS Teams.

**28
April**

Module 7

This module for improvement coaches aims to focus on testing to implementation. It will run from 2.00-3.30pm via MS Teams.

**29
April**

Module 8

This module aimed at improvement coaches will focus on sustainability, scale up and spread and will run from 2.00-3.30pm via MS Teams.

Revised upcoming collaborative activity

We recently revised the Value Management Collaborative activity over the coming months given the ongoing context of COVID-19. **Please see the updated [activity tracker](#) for all upcoming activity and revised dates.**

This can also be found on our '[Value Management Collaborative](#)' MS Teams group - if you are not yet a member of the team, please request to join via the link above and a member of the national team will review your request.



If there is any content you would like us to include in the April 2021 flash report, please let us know.

Contact us:



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