

The Essentials of Safe Care Change Package: Evaluation of Testing Executive Summary Report

March 2021

Improvement Hub
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Essentials of Safe Care Evaluation: Introduction



In summer of 2020, the Scottish Patient Safety Programme (SPSP) engaged with stakeholders to understand the future priorities for safety in health and care settings across Scotland. A key theme which emerged was the need to ensure the conditions are created to enable the safe delivery of care for every person, within every setting, every time. Working in partnership with health and social care teams and a number of representative bodies, a package of evidence based guidance and support was developed, focusing on the essentials identified as being central to supporting the safe delivery of care. These are the Essentials of Safe Care.

What this report will do

This report sets out the evaluation findings of the testing undertaken in the early development of the Essentials of Safe Care Package.

What we aimed to do

We aimed to test the accessibility and the usability of the essentials of safe care, to inform a supporting measurement framework for use by services; and refine the final package of Essentials of Safe Care for launch March 2021.

How we did it

This was undertaken at a service level across different settings using a combination of an online questionnaire (n=12), semi-structured interviews (n=8) and a focus group.

Learning

The evaluation has resulted in 7 key recommendations to either improve the Essentials of Safe Care or enhance their implementation through the suggestion of additional resources.



Essentials of Safe Care Evaluation: Overview of themes

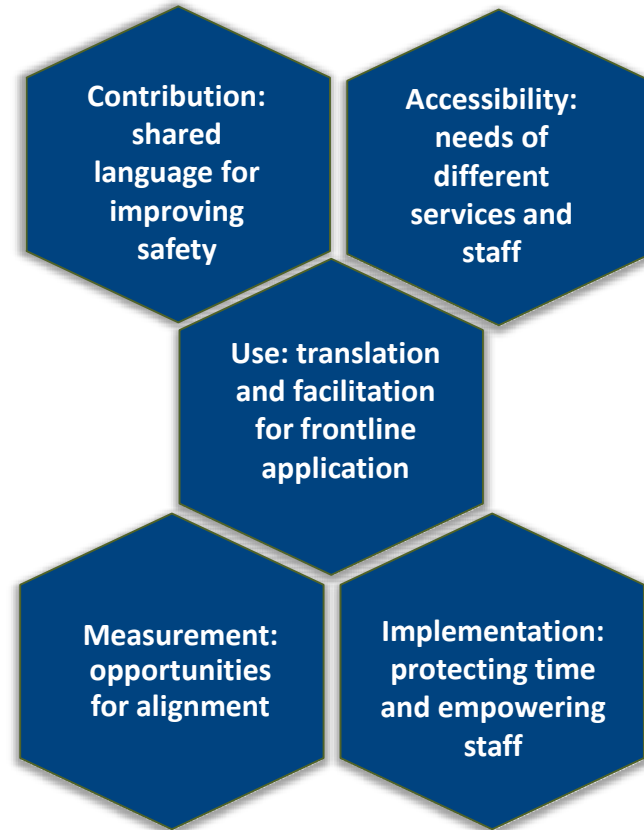


Overview

We aimed to test the accessibility and the usability of the Essentials of Safe Care as a whole through interviews, questionnaires and a focus group.

A thematic analysis of the feedback was completed, which identified the following priorities for consideration:

- contribution of the package across different service contexts
- accessibility including language and formatting
- use of the package including considerations of local context
- measurement
- considerations for implementation.



Essentials of Safe Care Evaluation: Summary and Recommendations



Summary

The feedback from stakeholders has offered invaluable insight into the contribution that the Essentials of Safe Care can make for services. There are clear opportunities for continuing to develop the package, and a number of recommendations are being progressed as result.

Recognising that learning needs vary across the health and social care workforce, SPSP will continue to work in partnership with services in the development of the package, to reflect the changing needs of the system. A web-based version has been developed for launch. Additional tools and resources to support understanding and application will also be included.

The feedback has also highlighted the importance of facilitation for learning that supports application, and the varying needs around improvement capability and capacity. A learning system will provide opportunities for engagement in learning for application of the essentials.

Recommendations

- A **web-based** version of the Essentials of Safe Care will be available at launch
- Ensure the Essentials of Safe Care is **suitable for different contexts** at launch
- A **measurement framework** for the Essentials of Safe Care will be made available following the launch
- A **glossary** of key terms will be made available at launch
- **Additional tools** to support implementation will be made available
- Ensure the Essentials of Safe Care **aligns** across all programmes of SPSP
- Develop a **Learning system** to support opportunities to engage with the Essentials of Safe Care, including case studies and webinars



5. Acknowledgements



We would like to extend our thanks to our critical friends and the health and care staff who participated in the testing of the Essentials of Safe Care Change Package.



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Published March 2021

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