

## Flash report

### Hospital at Home

### Virtual Learning Session 6

### Technology

25 February 2021

Technology was the subject of Virtual Learning Session 6. We heard from NHS Lanarkshire, NHS Western Isles, along with guest speaker Professor Daniel Lasserson about how they use technology in their services, including what has worked and what has not.

#### Equipment for patients

It's important that any equipment that will be used but patients is user friendly and accessible. Being aware of your audience is key.

The teams came across some technology that initially appeared good but then found that it wasn't accessible for patients so it was discarded.

The equipment needs to be ready to go straight from the box to ensure that patients' are comfortable with it.

#### The simplest solution is often the best

The teams found that using technology they use in day to day life was often the best method of communicating.

The teams make use of popular apps on their phones to either call or video call each other. They also communicate with patients over the phone or will use the video features to check in with patients.

Use of phone calls has been a great way to limited face to face time with patients during COVID.

#### Point of Care Testing

Professor Lasserson highlighted the benefits and importance of Point of Care (POC) Testing in Hospital at Home services. While there can be cultural challenges with POC Testing, without it you lose:

- Efficiency
- Timely decision making
- Credibility of the care model
- Opportunities for broadening the scope and volume of work
- Multidisciplinary team development opportunities



## What a difference some tech makes...

This video from NHS Lanarkshire gives an insight into the difference that technology can make to your service. As already noted, however, it is not always the most high-tech solutions that are the best and sometimes a simple phone call can be just what the doctor, consultant or nurse ordered!

[Current Health: Our work with NHS Lanarkshire](#)

## Join our community

If you haven't already, make sure to join the Hospital at Home [Community Forum](#) on MS Teams to connect with colleagues in other services.

You'll find the recording from each of the learning sessions and a range of resources to support your service in the forum.

The 'Resources' section from Learning Session 6 includes an example of [a starting equipment list](#) from Dundee HSCP and much more!



## Dates for your Diary



18 March 2021

23 March 2021

Decision Making & Care Planning

Drop in Session

With thanks to:

