

# Essentials of Safe Care

## Safe communications: secondary drivers and change ideas

### Aim

Safe communications within and between teams

### Drivers

Skills: appropriate language, format and content

Practice: use of standardised tools for communication

Critical Situations: management of communication in different situations

### Change Ideas

Staff education and awareness

Key Information Summary

Immediate Discharge Letter

Structured Communication (SBAR)

Safety Brief

Huddles



Click on the drivers to access the resources