

Flash report

Hospital at Home

Virtual Learning Session 7

Care Planning and Decision-making

18 March 2021

This session provided an insight into how NHS Lothian and NHS Fife address care planning and decision-making as part of their Hospital at Home services.

Care planning

The services have a dedicated member of the team assigned to manage referrals. The teams work closely with other services in the community and specialities to consider ongoing support and advice. The services also have links to labs for testing. Care plans are created with patients and their families/carers.

Decision-making

Empowering members of their team to make decisions, supported by senior staff, has been a key step in the development of the service in NHS Fife. In NHS Lothian discussions are held at the morning safety briefings with a senior clinician available each day for support.

NHS Lothian's H@H service in West Lothian is part of a wider Rapid Elderly Assessment Care Team which includes a range of disciplines and expertise. They are able to share their knowledge to help make decisions. Anyone in the H@H team who reviews a patient can make decisions about medication and has the opportunity to discuss them at the afternoon ward round.

With thanks to:



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It's good to talk

Communication

Much of the communication in the H@H service mirrors that which takes place in acute hospital wards. Safety huddles and daily briefs help the teams to make sure they are discussing their patients as if in a ward. The teams communicate internally and externally by email and telephone to discuss patients and seek advice.

Patients and their families are kept up to date and included in care planning. The NHS Fife team use MORSE for the patients' care plans; printing off a copy to leave with the patient.

Join our community

If you haven't already, make sure to join the Hospital at Home [Community Forum](#) on MS Teams to connect with colleagues in other services.

You'll find the recording from each of the learning sessions and a range of resources to support your service in the forum.

The 'Resources' section from Learning Session 7 includes examples of [decision making and care planning](#) from teams in Scotland and much more!

Coming soon...

Stay tuned to our Twitter page ([@LWiC_QI](#)) and to the Community Forum as we will be launching our online toolkit soon!

Thank you!

A huge thank you to all of our speakers across the seven learning sessions and to everyone who attended.

